

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR SEPTEMBER 2014

SB-10058063-9654

44702 2015 MKC With 2.3L Engine - Exhibit Harsh Shift/Bump Or Experience A Hoot Noise
During Torque Converter Clutch Apply

Some 2015 MKC vehicles equipped with 2.3L engine may exhibit a harsh shift or bump or experience a hoot noise during torque converter clutch apply at approximately 30 to 35 mph during a light throttle tip in. This event is not a functional or durability concern. Engineering is currently investigating the issue. Do not replace any parts, Monitor Oasis for updates. If you have a vehicle with this issue, please submit a GCR. To access GCR, after performing a VIN/symptom search, there is a link at the bottom of the displayed results to Report a Vehicle Concern. Alternate method is to select the Help link from the top menu bar on PTS, under Need to Know, use the link for Report a Vehicle Concern.