

**SB-10057800-8834**



**Tiffin Motorhomes, Inc.  
105 2<sup>nd</sup> Street NW  
Red Bay, AL 35582  
256-356-8661**

**SB-40  
2014 Allegro Bus Mobileye**

January 30, 2014

Dear Tiffin Customer/Dealer

Tiffin Motorhomes has found that 2014 Allegro Buses equipped with the Mobileye feature have a defect in the high/low beam sensor. Due to the absence of a pull-up resistor, the Mobileye sees a defeat signal as soon as it commands the high beams on, and then immediately commands them off. The headlights will then repeat this cycle every 10 seconds depending on what the system sees while traveling. We ask that you take your coach to one of our dealers or a reputable service center to have a resistor installed. Please do not attempt to repair this yourself. We are allowing 45 minutes for the fix to be completed. We have enclosed the instructions that your service center will need for this repair. Please take this letter, the instructions and the completion form with you to your dealer or service center. The completion form needs to be filled out by the service center and returned with their invoice for payment.

We are aware that the Mobileye feature is an option on 2014 Allegro Buses, so not everyone will need to have this repair completed. If you do not have the Mobileye feature on your motorhome, please call us at 256-356-8661 xt 2176, email [jeannie.madden@tiffinmotorhomes.com](mailto:jeannie.madden@tiffinmotorhomes.com) or return this letter with a note saying that this feature is not on your motorhome.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Warranty Department

Enclosure