

SB-10057730-8796

ONLINE AUTOMOTIVE SERVICE INFORMATION FOR JULY 2014

44648 2014 Navigator - Stone Colored Interior - Built On 1/20/2014 And Through 6/20/2014
Instrument Panel Discoloration - Interior Trim Code TL

Some 2014 Navigator produced from 1/20/14 through 6/20/14 with Stone Colored interior may experience an instrument panel appearance concern described as discoloration. This concern is a time and temperature sensitive issue taking a variable amount of time and interior heat to manifest itself completely. Obtain locally or order online cleaner, such as LA's Totally Awesome Orange, ZEP FAST 505, or ZEP Heavy Duty Citrus Degreaser or an equivalent with a minimum pH level of 11. Use a clean white cotton cloth and spray the cleaner onto the cloth and thoroughly clean until all evidence of discoloration is removed. If the concern has not completely matured prior to cleaning the discoloration may return requiring cleaning again. This does not replace cleaning recommendations provided in the Owner's Guide but should be used to address this unique condition.