TOPIx - SSM61797 - Headlamps, Instrument Cluster, and Touch Screen switch off mome... Page 1 of 1 SB-10057627-2977

Reference	SSM61797
Models	LR4 / L319
	Range Rover Sport / L320
Title	Headlamps, Instrument Cluster, and Touch Screen switch off momentarily
Category	Electrical
Last modified	11-Sep-2014 00:00:00
Symptom	203000 Basic Electrical
Attachments	1Questionnaire_2.pdf
Content	****THIS ISSUE HAS BEEN RESOLVED.****

Concern

A customer may report a momentary switch off of power to the headlamps, instrument cluster, and touch screen all at the same time accompanied by a "clicking" noise specifically from the interior fuse box location by the glove box. All systems operate normally thereafter without any other customer symptoms or fault codes.

Cause

The root cause of this fault is currently under investigation.

Correction

As this fault is currently under investigation a questionnaire has been developed and attached to this SSM to aid Engineering in pinpointing the root cause. Print out and fill in the attached PDF questionnaire. Submit a Technical Assistance case and provide the completed questionnaire, vehicle session data, and any other technical data associated to the fault.

Re-issued with updated questionnaire.

LTB00587 IS NOW LIVE ON TOPIX