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TECHNICAL BULLETIN K261 UPS7314-4bNAS1 31 OCT 2014

 $\ensuremath{\mathbb{C}}$ Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 303-03

Update Prior to Sale: Supercharger Cooling Coolant Pump Durability Concern

AFFECTED VEHICLE RANGE:

| 2015 | | |
|---------------|-----------------------|--|
| K17935-K18363 | | |
| | Freiner | |
| 2015 | Engine: | V6 S/C 3.0L Petrol V8 S/C 5.0L Petrol |
| U51512-U53535 | | Vo S/C S.OL PERIO |
| | K17935-K18363 2015 | K17935-K18363 2015 Engine: |

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A potential issue has been identified on a limited number of 2015MY F-TYPE (X152) and XF (X250; 3.0L S/C V6 and 5.0L S/C V8 only) vehicles with the durability of the supercharger cooling coolant pump.

Action: Retailers are required to **HOLD** only affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

NOTE: * when ordering parts, order only the expected percentage demand of parts identified

| DESCRIPTION | PART No. / SUNDRY CODE | QTY. / VALUE | EXPECTED % of VEHICLES REQUIRING PARTS* |
|--------------|---------------------------|-----------------------|--|
| Coolant pump | C2D37701 | 1 | 27 |
| Coolant | ZZZ999 | ** \$13.30 (£8.21) | 27 |

** - an allowance equivalent approximately \$13.30 (£8.21) has been provided to cover the cost of coolant.

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:

NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code **'K261'** together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **03 April 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

| PROGRAM CODE | OPTION CODE | DESCRIPTION | SRO | TIME (HOURS) | PARTS / SUNDRY CODE | QTY. / VALUE |
|-----------------|----------------|--|----------------------|-----------------|------------------------|----------------------------|
| K261 | В | Check the manufacturing label date on the coolant pump - no further action | 05.10.20 | 0.20 | - | - |
| K261 | С | Check the manufacturing label date on the coolant pump - no further action Drive in/drive out | 05.10.20 10.10.10 | 0.20 0.10 | - | - |
| K261 | D | Install a new supercharger cooling - coolant pump - F-TYPE | 26.50.26 | 1.70 | C2D37701 ZZZ999 | 1 ** \$13.30 (£8.21) |
| K261 | E | Install a new supercharger cooling - coolant pump - F-TYPE Drive in/drive out | 26.50.26 10.10.10 | 1.70 0.10 | C2D37701 ZZZ999 | 1 **\$13.30 (£8.21) |
| K261 | F | Install a new supercharger cooling - coolant pump - XF | 26.50.26 | 1.20 | C2D37701 ZZZ999 | 1 ** \$13.30 (£8.21) |
| K261 | G | Install a new supercharger cooling - coolant pump - XF Drive in/drive out | 26.50.26 10.10.10 | 1.20 0.10 | C2D37701 ZZZ999 | 1 ** \$13.30 (£8.21) |

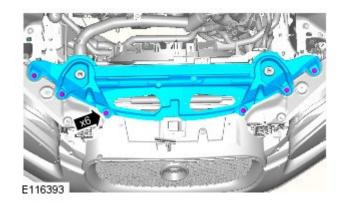
** - an allowance equivalent approximately \$13.30 (£8.21) has been provided to cover the cost of coolant.

Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:

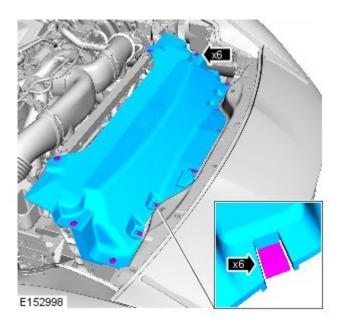
XF Only

1. Remove the radiator top panel.



F-TYPE Only

2. Remove the radiator top panel.



All Vehicles



Check the manufacturing label date on the coolant pump.

• Using a suitable tool, reposition the coolant pipes to gain access to the label.

If the date on the label is not between 27th Aug to 5th Sept, reverse the removal procedure and release the vehicle.
If the date on the label is between 27th Aug to 5th Sept, arry on from step 4.
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4. Install a new supercharger cooling - coolant pump (see TOPIx Workshop Manual, section 303-03).