



Technical Service Bulletin

SUBJECT:			No: TSB-14-22-005
AWC HYDRAULIC UNIT – WARRANTY EXTENSION			DATE: December, 2014
			MODEL: See Below
CIRCULATE TO:	<input checked="" type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER

PURPOSE

Prolonged exposure to anti-freezing agents used in cold weather areas to clear ice and snow from roadways may potentially corrode the All Wheel Control (AWC) hydraulic unit installed on affected vehicles. This corrosion may result in AWC hydraulic unit failure and AWC warning lamp illumination.

Mitsubishi Motors North America, Inc. is extending the warranty on the AWC hydraulic unit from failure due to corrosion as follows:

- Affected vehicles in the United States – from 3 years / 36,000 miles to 10 years / 100,000 miles, whichever comes first.
- Affected vehicles in Canada – from 3 years / 60,000 kilometers to 10 years / 160,000 kilometers, whichever comes first.

Please refer to Warranty Bulletin WB 2015-007 for additional details.

The warranty coverage is transferable. No PWAs are needed.

AFFECTED VEHICLES

Check Superscreen for Eligibility

All	2008 – 2014 Lancer Ralliart 2010 – 2011 Lancer Sportback Ralliart 2008 – 2014 Lancer Evolution
Certain	2015 Lancer Ralliart 2015 Lancer Evolution

CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles informing them of the warranty extension. A sample customer notification letter appears at the end of this bulletin.

PROCEDURE

If the AWC warning lamp is illuminated and DTC C161E is recorded, troubleshoot DTC C161E in Group 22A – Manual Transaxle or Group 22C – TC–SST of the applicable service manual, and perform the indicated repair. If the performed repair is AWC hydraulic unit replacement and hydraulic fluid is not leaking from the piping, submit a warranty claim if the vehicle is within limits of this warranty extension.

PARTS INFORMATION

Use the genuine Mitsubishi part listed below.

Description	Part Number	Quantity
Hydraulic Unit, AWC (With AYC – Lancer Evolution non-RS models)	3520A045	1
Hydraulic Unit, AWC (Without AYC – Lancer/Lancer Sportback Ralliart, Lancer Evolution RS models)	3520A046	1

WARRANTY INFORMATION

Warranty extension to 10yr/100mi (10yr/160km in Canada) for the AWC hydraulic unit applies when AWC warning lamp is illuminated, DTC C161E is recorded, and hydraulic fluid is not leaking from the piping. **The warranty coverage is transferable. No PWA's are required.**

If all the above conditions are met:

Lancer / Lancer Sportback Ralliart

Nature Code: 80D

Cause Code: 100

Labor Operation No.: 22571191

Time Allowance: 1.6 hrs.

Lancer Evolution (RS model)

Nature Code: 80D

Cause Code: 100

Labor Operation No.: 22571191

Time Allowance: 1.9 hrs.

Lancer Evolution (non-RS models)

Nature Code: 80D

Cause Code: 100

Labor Operation No.: 22571191

Time Allowance: 2.3 hrs.

Review Warranty Bulletin WB 2015-007 for details

Hold all replaced parts for the normal retention period.



WARRANTY BULLETIN

**Warranty Extension for 08-15MY
Lancer Evolution, Ralliart and
Ralliart Sportback AWC Units**

Warranty Bulletin Application		
USA	Canada	P. Rico
X	X	
Issue Date		Dec. 19, 2014
Bulletin Number		WB 2015-007

(Check Superscreen for eligibility)

Coverage Extension: 3-Years/36,000 miles extended to 10-Years/100,000 miles

The warranty coverage for the AWC (all wheel control hydraulic unit) on 2008-2015 model year, Superscreen identified, Lancer Evolution, Lancer Ralliart and Lancer Ralliart Sportback models has been extended from the original 3-years/36,000 miles to 10-yrs/100,000 miles (Canada 10-yrs/160,000 kilometers), whichever comes first. Note: This AWC 10/100 coverage extension is transferable.

Warranty Coverage Application: NOTE: This is NOT a Recall Campaign.

If diagnosis of a covered vehicle requires the AWC unit to be replaced, it may be submitted on a warranty type 'W' claim.

Warranty Claim Procedures:

1. Replace the AWC hydraulic unit only on a customer complaint basis when coupled with a diagnosis that the unit actually does need to be replaced.
2. Vehicles eligible for this warranty extension will be identified on the MMNA Superscreen.

Warranty Extensions (Note: These are Not Recalls or Service Campaigns)

WARR EXTEND AWC UNIT 3/36 TO 10/100 (160K CAN) WB15-007 (14-006 CAN) OP:22571191

3. Use only this applicable labor operation and labor time as shown and only for eligible vehicles.

Model Name	Model Yrs	Labor Op#	Lbr Time
Lancer Evolution	2008-2015	22571191	2.3
Lancer Ralliart			1.6
Lancer Sportback Ralliart			1.6

4. Nature Code: 80D Cause Code: 100
5. Replaced AWC units may be requested back – keep for the normal parts retention period.

If you have any questions, please call the Warranty Information Line @ 1.800.380.2324 or email us at WarrantyWebHotline@mmsa.com.

MMNA WARRANTY ADMINISTRATION

- Check Box As Reviewed SERVICE MANAGER OFFICE MANAGER GENERAL MANAGER
 PARTS MANAGER OTHER WARRANTY ADMINISTRATOR



Mitsubishi Motors North America, Inc.
6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

AFFECTED VEHICLES

MODEL: All 2009 – 2014 Lancer Ralliart, 2010 – 2011 Lancer Sportback Ralliart, and 2008 – 2014 Lancer Evolution. Certain 2015 Lancer Ralliart and 2015 Lancer Evolution.

Date: January, 2015

Dear Mitsubishi Owner,

Mitsubishi Motors North America Inc. has determined that there is potential for the All Wheel Control (AWC) hydraulic unit on your vehicle to corrode from prolonged exposure to anti-freezing agents used in cold weather areas to clear ice and snow from roadways. This corrosion may result in AWC hydraulic unit failure and AWC warning lamp illumination. Although use of the Active Center Differential (ACD) and/or Active Yaw Control (AYC) feature may be inhibited, the vehicle can still be safely operated.

To ensure your continued satisfaction with your vehicle, Mitsubishi is extending the warranty for the AWC hydraulic unit on your vehicle from failure due to corrosion, from the current 3 years / 36,000 miles to **10 years / 100,000 miles**, whichever comes first.

If you have already encountered a problem with the AWC hydraulic unit and had it repaired/replaced on your vehicle as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Please keep a copy of this notification with your vehicle's warranty book for future reference. If you have any questions, please contact us:

Mitsubishi Customer Relations Department • P.O. Box 6400 Cypress, CA 90630-0064
Phone 1-888-648-7820 Hours: Monday – Friday 7 a.m. – 4 p.m. Pacific Time

Sincerely,

Mitsubishi Motors North America, Inc.

TSB-14-22-005