

SB-10057297-9063

TECHNICAL BULLETIN
Q442 UPS9114-1bNAS1
08 DEC 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 310-02

Update Prior to Sale: Accelerator Pedal Defective Switch

AFFECTED VEHICLE RANGE:

Range Rover Sport (LW)

Model Year: 2015
VIN: LW601763-LW604514

Range Rover (LG)

Model Year: 2015
VIN: LG197042-LG203357

Range Rover Sport (LW)

Model Year: 2015
VIN: LW504511-LW510214

MARKETS:

NAS

CONDITION SUMMARY:

UPS9114-1b supersedes UPS8514-1b with immediate effect.

Situation: A potential issue has been identified on a small number of 2015 model year Range Rover Sport (L494) and Range Rover (L405) vehicles where the accelerator pedal switch printed circuit board may not have been correctly soldered, leading to an intermittent connection. This may result in the vehicle entering restricted performance mode.

Action: Retailers are required to HOLD only affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the inspection procedure detailed in this Technical Bulletin. Vehicles which pass this inspection may be released for sale; vehicles which do not pass must be held pending further repair instruction. Details of this repair instruction will be published as soon as possible. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

No parts required

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:



NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIX to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q442' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)
Q442	A	Check the accelerator pedal serial number, no further action	05.10.10	0.10
Q442	K	Check the accelerator pedal serial number, no further action Drive in/drive out	05.10.10 02.02.02	0.10 0.20

Normal Warranty policies and procedures apply

INSPECTION PROCEDURE:



NOTE: refer to Special Service Message (SSM) 72100 for a list of affected serial numbers.

1. Check the accelerator pedal serial number.

- If the accelerator pedal serial number is NOT listed in SSM72100, release the vehicle for onward distribution or sale. No further action required.
- If the accelerator pedal serial number is listed in SSM72100, HOLD the vehicle pending detailed repair and parts ordering information.

