

# Service Campaign Bulletin

SB-10057105-3329



Mercedes-Benz

Campaign No. 2014080005, August 2014

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 166.8 (GL-450 Only), Model Year 2015**  
**Update Engine Control Module Software**

This Service Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that on approximately 257 GL-Class (X166) vehicles the engine control module software may not meet current specifications. As a consequence, the vehicles horse power rating is noticeably lower than advertised. MBUSA took the additional step of asking dealers to Stop Sale these vehicles to avoid customer inconvenience and dissatisfaction and to meet customer expectations. Software is now available and an authorized Mercedes-Benz dealer will update the engine control module to correct this condition. **Dealers no longer need to submit a PTSS case to the User Help Desk for VIN specific software under the procedure introduced on August 21, 2014. Dealers may now also submit warranty claims for this software update for vehicles repaired prior to today using the appropriate codes.**

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 257 vehicles are affected.

Order No. P-SC-2014080005

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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## Procedure

### **i** Note:

- Use DAS/Xentry 07-08/14 **with add-on 3898** or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the "pre-call" check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

1. Update engine control module software:  
Diagnosis / Control unit view / Drive/ME-motor electronics unit/ Adaptations / Control unit programming.
2. Follow on-screen instructions.

### Note:

Please verify ME software number change after performing the software update

### **i** Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

## Warranty Information

**Operation:** Update engine control unit software (with XENTRY/DAS connected) (02-8663)  
Star Diagnosis System (SDS), Connect/disconnect (02-4762)  
Battery Charger, Connect/disconnect (with XENTRY/DAS connected) (02-5058)

Damage Code	Operation Number	Labor Time (hrs.)
54 983 39 8	02-8663	0.1
	02-4762	0.1
	02-5058	0.1

### **i** Note

Operation Number labor times are subject to change.