

Service Campaign Bulletin



Mercedes-Benz

Campaign No 2014060004, July 2014

SB-10057069-2190

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 216, Model Year 2014**
SCN Code the Headlamp Control Module

This Service Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the SCN coding in the headlamp control module does not correspond to current series production and as a result the spotlight function may not be available. To correct this condition an authorized Mercedes-Benz dealer will SCN code the headlamp control module at the next workshop visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 214 vehicles are affected.

Order No. P-SC-2014060004

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Procedure

Note:

- Use DAS/Xentry 05-06/14 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the "pre-call" check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

1. Perform SCN coding in XALWA control unit:
Control units / Body / XALWA xenon headlamps / Control unit adaptations / SCN coding.
2. Follow on-screen instructions.

Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Perform SCN coding in headlamp control module (02-8558)

Damage Code	Operation Number	Labor Time (hrs.)
54 982 44 8	02-5058	0.1
	02-4762	0.1
	02-8558	0.1

Note

Operation Number labor times are subject to change.

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Campaign No. 2014080001, August 2014

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 906, Model Year 2014**

Adjust Driver Assistance Systems Display in Instrument Cluster

This Service Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz Sprinter vehicles, has determined that the driver assistance systems display in the instrument cluster does not correspond to current production configuration. An authorized Mercedes-Benz Sprinter dealer will update software and SCN the instrument cluster control module at the next workshop visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 10 vehicles are affected.

Order No. V-SC-2014080001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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
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Procedure

i Note:

- Use DAS/Xentry 07-08/14 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the "pre-call" check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

1. Install instrument cluster control unit software and perform SCN coding:
Control units / IC - instrument cluster / Adaptations / Control unit programming.
2. Perform SCN coding refer to WIS: AR54.21-D-0015X.

i Note (regarding referenced WIS Document: AR54.21-P-0013-02X):

- In Step 2 include selection of: "Configuration" (after completing control unit programming).
 - WIS Instructions may vary slightly depending on DAS/Xentry release.
3. Follow on screen instructions.

i Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Install control unit software and perform SCN coding in instrument cluster control unit (02 8723).

Damage Code	Operation Number	Labor Time (hrs.)
54 921 73 8	02 8723	0.5

i Note

Operation Number labor times are subject to change.