

# SERVICE BULLETIN



M-1386

September 26, 2014

## 2015 LOW SUSPENSION RIGHT SIDE REAR SHOCK INSTALLATION

### Purpose

The purpose of this bulletin is to inform our dealer network that Harley-Davidson is aware of a variation in rear shock installation on certain 2015 Touring models.

Touring models with the hydraulic-adjustable rear suspension may have the right side rear shock installed in either a rod-up or a rod-down configuration. It has been determined that the direction of installation does not affect durability, handling, stability or performance of the motorcycle.

Harley-Davidson is also aware of fitment issues with the right side shock absorber (Part No. 54000082) when installing certain P&A accessories on these models when the shock is installed in the rod-up position. Refer to Table 1. If you encounter this issue, contact your local Harley-Davidson Technical Support representative for assistance. **Canadian Retailers:** Contact your regional service manager.

Table 1. H-D Detachables

NAME	PART NO.
H-D Detachables Sissy Bar, Short	52610-09
H-D Detachables Sissy Bar, Short	54248-09
H-D Detachables Sissy Bar, Standard Height	52627-09
H-D Detachables Sissy Bar, Standard Height	54247-09
H-D Detachables Sissy Bar, Adjustable Recline	52300257
H-D Detachables Sissy Bar, Adjustable Recline	52300258
H-D Detachables Air Wing Sissy Bar	52300146
H-D Detachables Air Wing Sissy Bar	52300147
H-D Detachables Solo Luggage Rack	54213-09A
H-D Detachables Solo Tour-Pak Mounting Rack	53000225

### NOTES

- Installation of this shock absorber (Part No. 54000082) will not affect overall damping adjustments.
- This information relates to 2015 models only. Shock installation on 2014 and earlier models should be rod-down as indicated in the service literature.

### Motorcycles Affected

This information applies to all 2015 FLHTCUL, FLHTCUL TC, FLHTKL, FLHXS, FLHXSE and FLTRXS models equipped with the hydraulic-adjustable rear suspension.

### Markets Affected

All markets are affected.

### Required Dealer Action

No action is required at this time. We are currently working on a solution and will communicate this information as soon as it is available.

### NOTE

Contact your local Harley-Davidson Technical Support representative for assistance with fitment issues of P&A accessories. **Canadian Retailers:** Contact your regional service manager.

### NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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