



**SB-10057009-4612**

File in Section: -

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# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Lane Departure Warning Intermittently Defaults Back to Audible Sound Only, DTCs B172E, B172F Set

**Models:** 2014 Cadillac ELR

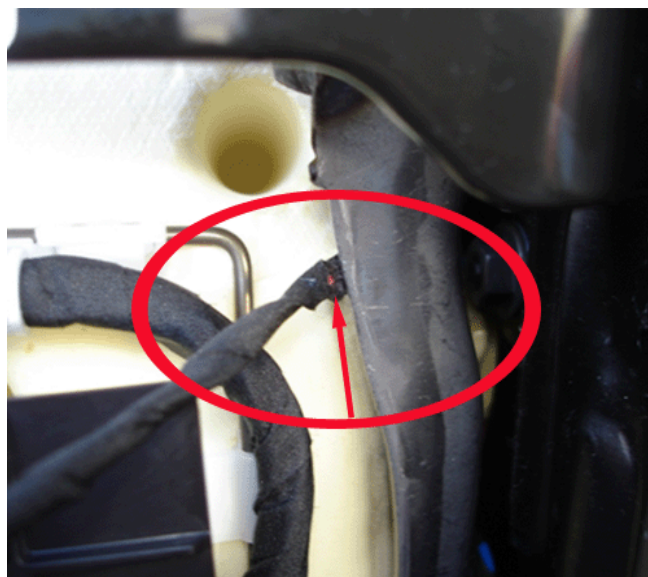
### Condition/Concern

Some customers may comment on the lane departure warning intermittently defaults back to audible sound only. Upon further inspection technicians may find DTCs B172E 01 or 02, B172F 01 or 02 set.



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**Note:** The haptic motor is on the outboard side of the driver seat as shown above.



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This condition may be due to pressure while sitting in the seat, and the haptic motor wire harness pigtail getting chafed when it comes in contact with the sharp edge of the cushion linkage.

**Recommendation/Instructions**



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Repair the chafed wiring and reposition the wire harness (2) towards the front of the seat suspension (1) using tie straps. Refer to Wiring Repairs in SI.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5430902	Wire-to-Wire Repair	Use Published Labor Operation Time