



Mercedes-Benz

MERCEDES-BENZ USA, LLC

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Service

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services;
RE: Service Campaign 2014060002 -CLOSED <b>Update the Transmission and Engine Control Module Software, MY 2014 S-Class (222)</b>	DATE: September 26, 2014

## IMPORTANT SERVICE CAMPAIGN UPDATE

**Effective Friday, October 3, 2014 this Service Campaign is CLOSED. VMI will indicate "Closed" Campaign, but without warranty claim.**

**Do not perform this software update on vehicles currently flagged with this service campaign.**

**Please submit all claims for previously repaired vehicles prior to the October 3, 2014 campaign closing to prevent warranty claim related issues.**

While we regret any inconvenience this may cause, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR\_MERCEdes (1-800-367-6372).

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