



October 15, 2014

To: Select Blue Bird Customers

Subject: Service Bulletin S14XP National Driver's Seat Shock Lower Mounting Tab Inspection

Models Affected: 2010-2013 Model Year All American and Vision Models

Bulletin Duration: One (1) Year from Date of Issue

Overview

The standard National pedestal driver's seat, in some instances, when exposed to extreme input loads from harsh road conditions and/or higher occupant weight, the shock lower mounting tab could weaken and possibly fatigue. This fatigue could lead to the tabs bending out of design specification and possibly result in failure. The driver's seat shock tab should be inspected and, if found out of tolerance, a reinforcement kit should be installed.

Service Bulletin S14XP provides instructions from CVG, Inc. for inspecting the driver's seat shock mounting tab and, if necessary, installation of a seat shock tab reinforcement service kit.

Affected Units

The buses in your fleet that are affected by Service Bulletin S14XP are identified by Blue Bird body serial number(s) on the enclosed cover sheet.

Time Allowance

Time allowed to inspect driver's seat shock lower mounting tab for deformation is 0.1hrs (6) minutes per bus.

Time allowed to inspect driver's seat shock lower mounting tab for deformation and install a seat shock tab reinforcement service kit, if needed, is 0.3hrs (18) minutes per bus.

Repair Parts

Seat shock tab reinforcement service kits (NSC Seat Part # 10877) for Service Bulletin S14XP will be provided at "No Charge" to you. Service kits must be ordered from your Blue Bird dealer. Parts are available in limited quantities.

Labor Reimbursement

If you perform Service Bulletin S14XP yourself or have an outside repair facility perform this bulletin you may submit claims for labor reimbursement to your Blue Bird dealer. Parts are provided at "No Charge".

Bulletin Duration

This Service Bulletin S14XP ends one (1) year from the date of issue.

Repair Facility

We encourage you to contact your Blue Bird dealer to arrange to have Service Bulletin S14XP performed. However, you may have the option to perform Service Bulletin S14XP yourself or have a qualified repair facility convenient to you perform this work. A qualified technician must perform work required under this bulletin.

Questions

Questions regarding Service Bulletin S14XP should be directed to your Blue Bird Dealer.

Sincerely,

A handwritten signature in cursive script that reads "Bill Coleman".

Bill Coleman
Engineering Services
478-822-2242