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Sent on 09 18 2014 **Expires on** 10 02 2014
From Parts and Service Division
Subject Request for Visit: 2013-2014 CR-V Rear Reflectors Loose or Missing

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2013-2014 CR-V Rear Reflectors Loose or Missing

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2013-2014 CR-Vs with a complaint of the rear reflectors loose or missing (part # 33505-SLJ-013 for right rear reflector assembly or 33555-SLJ-013 for left rear reflector assembly). To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to your attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Vehicle has not been involved in any collision.
2. No previous repair on the rear reflectors.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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