

SERVICE ADVISORY # 14-211

Bullet 310BHS Exterior Shower

It has been determined that certain Bullet model 310BHS are missing a door stop on the exterior shower located above the water heater. The missing stop will allow the shower door, when in the open position, to contact the water heater exhaust grill leading to the potential for heat damage to the exterior shower door when the water heater is in operation. This service advisory explains how to correct the installation.

- Models Included:** 2015 Bullet 310
- Serial Number Range:** FD422678 - FD422802
- Parts Required:** (1) - KRV # 318416 - Bumper - Door Stop - Black
- Tools required:** - Screw Gun with Square bit -Butyl tape

REPAIR INSTRUCTIONS

ONE: Locate bottom-center of exterior shower

Step 1 Locate the center-bottom of the exterior shower. See Figure 1. Apply butyl to Bumper (KRV #318416) and install under bottom-center of exterior shower enclosure. See Figures 2, 3, & 4.



Figure 1



Figure 2



Figure 3



Figure 4

TWO: WARRANTY REIMBURSEMENT

Submit the claim on Key Express using **Flat Rate Code # 7121142K** with **Service Advisory # 14-211** noted in the customer complaint section of the form. The amount of time authorized for this repair is 0.3 hours.

Please call Keystone Customer Service at **(866) 273-1456** if you have any questions.

The following vehicles have been corrected prior to leaving the manufacturing facility;

(Last 8 Digits of VIN)

FD421943	FD421960	FD421966	FD422226
FD422239	FD422242	FD422579	FD422580
FD422581	FD422582	FD422583	FD422584
FD422585	FD422586	FD422587	FD422588