



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** New Charge Receptacle To Address Charge Related Issues Diagnosed To A Receptacle - This May Include DTCs P0D22 P0D26 P0D58 P0D59

**Models:** 2011-2014 Chevrolet Volt  
2014 Cadillac ELR

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customer may one or all of the following concerns:

1. Vehicle will not charge the high voltage battery
2. Current or history charging dtc's
3. The vehicle will not shift out of park

### Recommendation/Instructions

**Note:** It is important that the dealer follow diagnostic procedures for any specific DTC's, ensure the charge cord is functioning properly, and verify that the issue was not a result of charging infrastructure.

Inspect the charge receptacle for micro cracking or water intrusion. If you find a issue with the charge receptacle, a new updated charge receptacle has been released to address all the issues above. Please replace the charge receptacle with the correct part number for your vehicle.

### Parts Information

Model year	Part Number	Description	Qty
2011-2013 Chevy Volt	23453436	Drive Motor Battery Charger Receptacle	1
2014 Chevy Volt	23453437	Drive Motor Battery Charger Receptacle	1
2014 Cadillac ELR	23453437	Drive Motor Battery Charger Receptacle	1

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
5040050	Drive Motor Battery Charger Receptacle Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.