SB-10056251-2934

Service Action Q382: Front Suspension Lower Control Arm-to-Knuckle Nut

SERVICE BULLETIN

03-JUN-14	No.: SGI14-22	Section: GENERAL INFORMATION	Market: CAN / USA

DESCRIPTION

An issue has been identified on a number of 2014 model year Range Rover Evoque (L538) vehicles within the listed VIN range which may have been manufactured away from process with an incorrect torque specification of the front suspension lower control arm-to-knuckle retaining nuts.

AFFECTED VEHICLES

The VIN range of affected vehicles is: EH888926-EH903896.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin Q382NAS: *Service Action: Front Suspension Lower Control Arm-to-Knuckle Nut*, for detailed repair instructions.

PARTS

No parts required

TOOLS

Refer to Service Instruction / Repair Procedure for any required tools

WARRANTY

⚠ **NOTE:** Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q382**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 May 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE*	QTY. / VALUE*
Q382	**B**	Torque front suspension lower control arm retaining nut to 175Nm - both sides	05.10.20	0.20	-	-
Q382	**C**	Torque front suspension lower control arm retaining nut to 175Nm - both sides	05.10.20	0.2	-	-
		Drive in/drive out	02.02.02	0.2	-	-

Normal Warranty policies and procedures apply