

**ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR MAY 2014**

SB-10056203-2397

44558 2013-2014 Fusion And MKZ - Temperature Or Blower Control Settings Or Display Are Stuck Or Inoperative

Some 2013-2014 Fusion and MKZ vehicles built on or before 12/14/2013 may exhibit the blower control and/or the temperature display settings stuck or inoperative. The temperature display settings may display 00, go above or below a certain temperature setting, or be stuck on a random number. To correct the concern, reprogram the FCIM to the latest software level using IDS version 90.02 or higher.

Calibration files may also be obtained at www.motorcraft.com. For warranty claiming, use causal part 19980 and use the applicable 12651D labor operations in Section 10 of the SLTS Manual for the vehicle.