

**ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM  
FOR MAY 2014**

**SB-10056195-5351**

44559 2013-2014 C-MAX, Fusion Hybrid and MKZ Hybrid - Discharged 12-Volt Battery

Some 2013-2014 CMAX, Fusion Hybrid and MKZ Hybrid vehicles may experience an issue related to discharge of the 12-volt battery. This condition is currently being investigated by engineering. Detailed service information should be available 3rd Quarter 2014. In the interim, inspect the water pump connectors for damage, water and/or corrosion in C1812 and/or the water pump connector. Also observe if the water pump continues to run for longer than 2 minutes after the vehicle has been shut off. Only replace the water pump if damage, water intrusion, corrosion or an operational fault is found. Monitor OASIS for updates and continue to submit Global Concern Reports.