VOLVO CARS

## SB-10056174-2769



SERVICE AND PARTS BUSINESS

# **Technical Journal**

### TITLE: Scraping noise, Front wheel hub conflict with brake disk, BCM-C003307 C003007

| REF NO:<br>TJ 25329 | ISSUING DEPARTMENT:<br>Technical Service | CAR MARKET:<br>United States and Canada |                   |    |  |
|---------------------|--|---|-------------------|----|--|
| 3 US 7510 V         | ISSUE DATE:<br>YEAR MONTH DAY            |   |                   |    |  |
| FUNC GROUP:<br>7731 | FUNC DESC:<br>Hub, front                 | 2014                                    | 08<br>Page 1 of 7 | 06 |  |

#### "Right first time in Time"

#### Attachment

| File Name               | File Size |
|-------------------------|-----------|
| TJ 25329 -1.jpg         | 0.2913 MB |
| TJ 25329 -2.jpg         | 0.4158 MB |
| TJ 25329 -3.jpg         | 0.0625 MB |
| TJ Attachment 25329.pdf | 0.1698 MB |

#### **Vehicle Type**

| Туре | Eng<br>Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range    | Struc Week<br>Range |
|------|-------------|-------|------|------|-------|------------|-------|------------------|---------------------|
| 1XX  |             |       |      |      |       | 2007-9999  |       | 0000001-99999999 | 200605-999952       |

#### **CSC** Customer Symptom Codes

| Code | Description  |
|------|--|
| 6F   | Brake disc/Worn  |
| СР   | Warning lights and chimes/Anti-lock Brake System (ABS) indication/no indication                  |
| DY   | Warning lights and chimes/Antispin/antiskid (DSA, ESC/DSTC, STC, TRACS) indication/no indication |
| B6   | Brakes/Unusual noise/Front   |
| X1   | Suspension/Unusual noise   |
| 1M   | Wheels, tires, hubs/Unusual noise/Front  |

Produced in the USA and available as an electronic document. Hard copy documents are printed in USA on recycled paper containing a minimum of 50% wastepaper and 10% post-consumer waste. © 2014 VOLVO CARS OF NORTH AMERICA, LLC



#### DTC Diagnostic Trouble Codes

| Control Module | Code    | Fault Type   |
|----------------|---------|--------------|
| BCM            | C003007 | Permanent    |
| BCM            | C003307 | Permanent    |
| BCM            | C003007 | Intermittent |
| BCM            | C003307 | Intermittent |

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

#### Text

ABS = Anit-lock Brake System BCM = Brake Control Module

#### **DESCRIPTION:**

The front wheel hub may become displaced in the steering knuckle (picture #1).

This condition may create one or two of the following symptoms:

- ABS warning message in DIM, with DTC BCM-C003307 or BCM-C003007.
- Grinding noise, when the front brake disk is rubbing against the brake caliper bracket, with scratch marks on the brake disk (picture #2).

Analysis indicates that the wheel hub may be displaced in the steering knuckle if the vehicle is driven aggressively.

#### **PRODUCT MODIFICATION:**

Analysis ongoing.

#### **MATERIAL RETURN:**

Only if requested in the Vehicle Report.

#### **VEHICLE REPORT:**

As part of our analysis, please send a THD Vehicle Report using Concern Area *Vehicle Report/THD* and Sub Concern Area *Support Not Needed*. Use Function Group 7731.

Please include the date code that is engraved in the bearing flange (see picture #3), and if possible also attach a photo of the date code.

Also include the estimated distance that the wheel hub has been displaced (in mm); if possible attach a photo showing the displaced hub in the steering knuckle.



#### **SERVICE:**

Check if the wheel hub is displaced in the steering knuckle, (refer to picture #1)

If confirmed, replace the wheel hub according to VIDA.

**Important!** Before pressing the new parts together, clean mating surfaces thoroughly on both knuckle and hub using Volvo cleaner in order to remove remaining traces of lubricants from the manufacturing process (See TJ Attachment 25329).

Note: If missing, install a splash shield on the drive shaft according to TJ 24791.

Parts:

Front wheel hub service kit, PN 31360096 (includes hub, sems screw, splash shield)

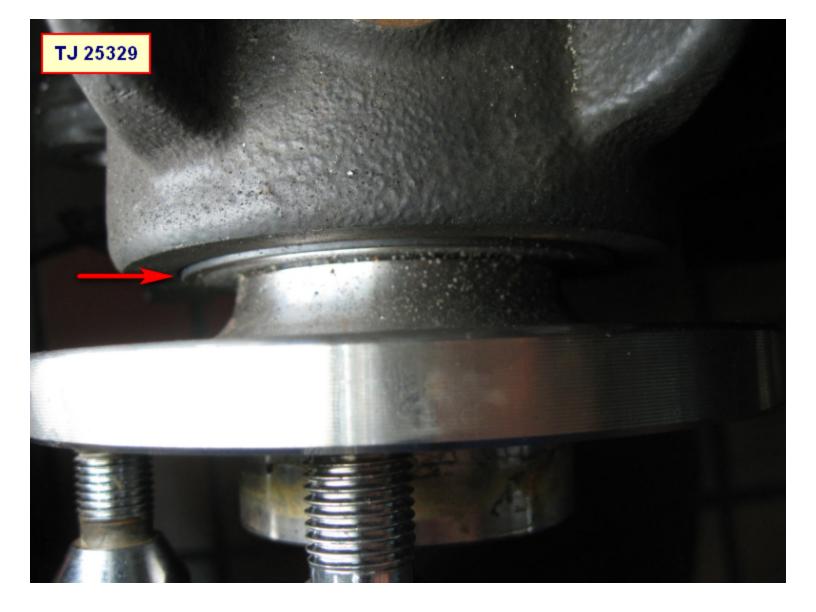
Brake disk (if having scratch marks), Check VIDA Parts catalogue

Volvo Cleaner, PN 1161721 (max 0.1 liter / 3 fl.oz = 10% of package)

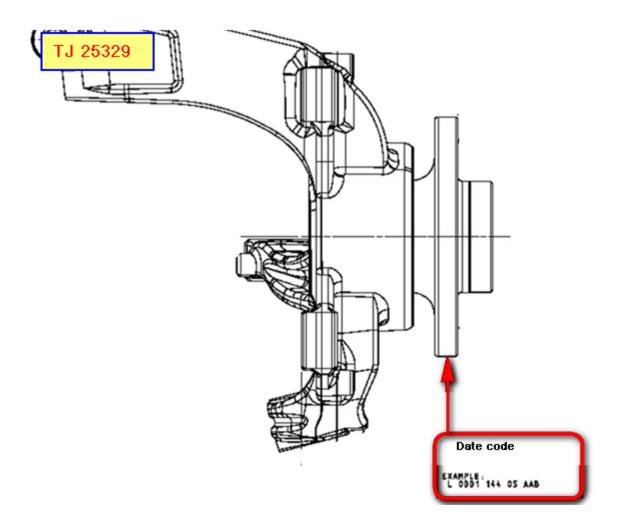
#### Volvo Standard Times Guide (VSTG) OPERATION NUMBER:

| 98364-2 | Front wheel hub/brake disc replace, flinger install 1 side acc. to TJ25329 | 1.4hrs   |
|---------|--|----------|
| 98394-3 | Cleaning 1 side acc. to TJ 10438/25329 (1JV)                               | 0.1hrs   |
| 36001-2 | DTC read/erase (2JV)   | See VSTG |
| 51115-3 | Brake disk front x1 replace  | See VST  |

#### To view TJ attachment continue to next page. This TJ has 4 attachments.







|       | Volvo Car Customer Servio  | ce  |
|-------|--|-----|
|       | TJ Instructio  | on  |
|       | TJ No. 2532  | 29  |
|       | D  | ate |
|       | July-20<br>Issue   |     |
| Title | Scraping noise, Front wheel hub conflict with brake disk, BCM-C003307 C00300 | )7  |

Surfaces to be cleaned using Volvo Cleaner, PN 1161721:



