

**SB-10056149-2172**

**FORD:**

2011-2014 Explorer

This article supersedes TSB **12-8-9** to update the production fix date, vehicle model years, Issue Statement and Service Procedure.

**ISSUE**

Some 2011-2014 AWD Explorer vehicles built on or before 5/16/2014 may exhibit a Terrain Management pop-up warning in the instrument cluster without an accompanying diagnostic trouble code (DTC) in the all terrain control module or anti-lock brake system (ABS) module.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. Reprogram the ABS module to the latest calibration using IDS release 90.02 and higher. Calibration files may also be obtained at [www.motorcraft.com](http://www.motorcraft.com).
2. Perform interactive vehicle dynamics (IVD) initialization using IDS.

OPERATION	DESCRIPTION	TIME
140115A	2011-2014 Explorer AWD: Reprogram The ABS Module And Initialize The IVD Sequence Includes Time To Clear Codes After Repair (Do Not Use With Any Other Labor Operations)	0.2 Hr.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage  
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

BASIC PART NO.	CONDITION CODE
2C219	04

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.