

8 7-17-14



# SB-10056089-3867

Engine Control Unit Software Calibration Update  
Models: M.Y. 2014 Monster 1200; M.Y. 2014 Monster 1200 S (CAL/CDN versions)  
Technical Service Bulletin TSB-14-005

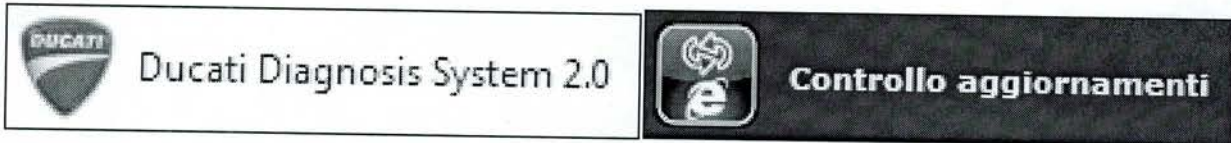
Date: Thursday, July 17th, 2014  
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network  
From: Austin Gray, Technical Director; Jonathan LaForte, Technical Manager

### SITUATION:

Please be informed that from July 7<sup>th</sup>, 2014 updated engine control unit software is available for the above referenced Ducati motorcycles. This update improves starting performance under all vehicle use conditions.

This update does not require a communication to final Customers, but it is obligatory that the update be performed on all stock bikes. For retailed units, the update must be performed upon the motorcycle's arrival for service or repairs.

To download the new engine central unit software version, connect the DDS 2.0 tester to the network and accept the software update or, as an alternative, use the manual "Update Check" function:



The new engine control unit software version has been introduced in the production process starting from the following VIN number:

<i>New ECU software version VIN number</i>		
<i>MODEL VERSION</i>	<i>FROM VIN NO.</i>	<i>NEW ECU SOFTWARE NAME</i>
Monster 1200 <i>STD version</i>	ZDM1RBSV9FB006427	QD141IU1AABBAQ1
Monster 1200 <i>S version</i>	ZDM1RBSW7FB006385	QD141IU1AASBAQ1

### AFFECTED VEHICLES:

VIN numbers requiring remedy can be found in the DCS.

<i>VIN number range of involved bikes</i>		
<i>COUNTRY VERSION</i>	<i>FROM VIN NO.</i>	<i>TO VIN NO.</i>
<i>CAL</i>	ZDM1RBSW7EB000293	ZDM1RBSW5FB006384
<i>CDN</i>	ZDM1RBSV3EB000380	ZDM1RBSW5EB005461

VIN numbers included in the country version ranges specified in the table above refer to the first and last involved bike.

Ducati North America  
www.ducatiusa.com

10443 Bandlely Drive  
Cupertino, CA 95014  
Tel. +1 408 253 0499  
Fax +1 408 253 4099



Engine Control Unit Software Calibration Update  
Models: M.Y. 2014 Monster 1200; M.Y. 2014 Monster 1200 S (CAL/CDN versions)  
Technical Service Bulletin TSB-14-005

**SERVICE SOLUTION:**

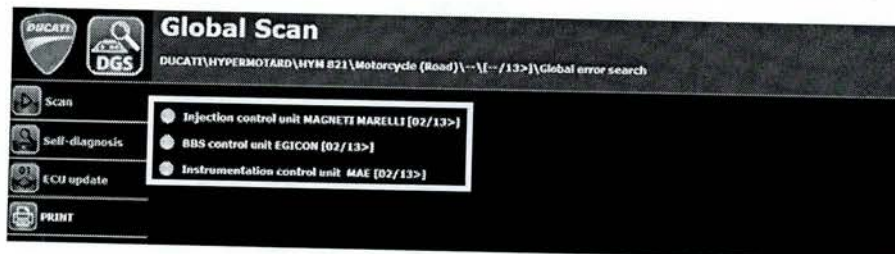
To update control units, proceed as follows:

- 1) Connect the DDS 2.0 tester to bike diagnostic socket.
- 2) Select the vehicle to be updated from the DDS 2.0 menu.
- 3) Execute the **Global Scan function** and wait for the scan result.
- 4) Check for available updates in column E:
  - YES – Available update
  - NO – No available update

System	A	B	C	D	E	VIN	Odometer
Injection control unit MAGNETI MARELLI [02/13>]	A	A		18	YES	ZDM0200AAB003364	
BBS control unit EGICON [02/13>]				11	YES	ZDMB200AAB003364	2066 [km]
Instrumentation control unit MAE [02/13>]	A	A		3	YES	ZDMB200AAB003364	2066 [km]
ABS control unit Bosch [02/13>]		B	B	136	NO		

LEGEND:  
A = System present/absent, with/without faults  
B = Software compatibility  
C = Software compatibility expected  
E = ECU software update availability

- 5) Update all control units using the dedicated ECU update function, and follow the displayed instructions.
- 6) If updates are successfully accomplished a green symbol will appear.





Engine Control Unit Software Calibration Update  
Models: M.Y. 2014 Monster 1200; M.Y. 2014 Monster 1200 S (CAL/CDN versions)  
Technical Service Bulletin TSB-14-005

**SPARE PARTS:**

No spare parts are needed.

**WARRANTY:**

Engine control unit software update reimbursement will be issued through the standard warranty claim procedure via the **Campaigns** section of the DCS (the request form is already pre-filled).

The above described procedure has been coded as follows: **CR0106**

Labor time that will be reimbursed for this update, and for warranty information administration, is 12 minutes (2 labor units).

**CUSTOMERS:**

Customers will NOT be informed with a dedicated bulletin.

Please be reminded that all bikes in your stock, and to be delivered to Customers, must be updated during pre-delivery operations and ALWAYS before delivery to the final Customer. For retailed units, the update should be performed upon the motorcycles arrival for service or repairs.

We thank you in advance for your attention and cooperation.

Sincerely,  
Ducati North America  
Service Department