

Update Prior to Sale UPS4114: Potential Transmission Filter Detachment from Oil Pan Update

SERVICE BULLETIN

14-JUL-14 No.: 6-233NAS Section: GENERAL Market: CAN/USA INFORMATION

THIS BULLETIN UPDATES 6-231NAS

DESCRIPTION

An issue has been identified on a number of 2015 model year F-TYPE (X152) and 2014 model year XF (X250) and XJ (X351) vehicles within the listed VIN ranges where the transmission filter may become detached from the transmission oil pan base.

AFFECTED VEHICLES

The VIN ranges of affected vehicles are:

- F-TYPE (X152).....K11775-K12045
- XF (X250)U29660-U31713
- XJ (X351)V69257-V69749

See the attached list for specific VINs.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Refer to Technical Bulletin UPS4114-2bNAS: *Potential Transmission Filter Detachment from Fluid Pan,* for detailed repair instructions.

PARTS

^{**} NOTE: when ordering parts, order only the expected percentage demand of parts identified

| DESCRIPTION | PART No. / SUNDRY CODE | QTY. / VALUE | EXPECTED % OF VEHICLES REQUIRING PARTS |
|--------------------------|---------------------------|-----------------|--|
| Transmission oil pan kit | JDE36541 | 1 | 100 |
| Transmission oil | ZZZ999 | £150.00 | 100 |

TOOLS

Refer to Workshop Manual for any required tools

WARRANTY

NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

^{*} **NOTE:** an allowance equivalent to £150.00 (approximately US\$244.50) has been provided to cover the cost of the transmission oil.

Warranty claims must be submitted quoting Program Code 'K238' along with the relevant Option Code. SRO and parts information is included for information only. The drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **09 January 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

| PROGRAM CODE | OPTION CODE | DESCRIPTION | SRO | TIME (HOURS) | PARTS / SUNDRY CODE | QTY. / Value* |
|-----------------|----------------|--|----------------------|-----------------|---------------------------|------------------|
| K238 | В | Install the new transmission fluid pan kit - F-TYPE (X152) | 44.24.04 | 1.90 | JDE36541 ZZZ999 | 1 £150.00 |
| K238 | С | Install the new transmission fluid pan kit - F-TYPE (X152) | 44.24.04 | 1.90 | JDE36541 ZZZ999 | 1 £150.00 |
| | | Drive in/drive out | 10.10.10 | 0.1 | - | - |
| K238 | В | Install the new transmission fluid pan kit - XF (X250) 3.0L V6 RWD | 44.24.04 | 1.20 | JDE36541 ZZZ999 | 1 £150.00 |
| K238 | С | Install the new transmission fluid pan kit - XF (X250) 3.0L V6 RWD | 44.24.04 | 1.20 | JDE36541 ZZZ999 | 1 £150.00 |
| | | Drive in/drive out | 10.10.10 | 0.10 | - | - |
| K238 | В | Install the new transmission fluid pan kit - XF (X250) 3.0L V6 AWD | 44.24.04 | 1.40 | JDE36541 ZZZ999 | 1 £150.00 |
| K238 | С | Install the new transmission fluid pan kit - XF (X250) 3.0L V6 AWD | 44.24.04 | 1.40 | JDE36541 ZZZ999 | 1 £150.00 |
| | | Drive in/drive out | 10.10.10 | 0.10 | - | - |
| K238 | В | Install the new transmission fluid pan kit - XF (X250) 5.0L V8 | 44.24.04 | 1.60 | JDE36541 ZZZ999 | 1 £150.00 |
| K238 | С | Install the new transmission fluid pan kit - XF (X250) 5.0L V8 | 44.24.04 10.10.10 | 1.60 0.10 | JDE36541 ZZZ999 | 1 £150.00 |
| | | Drive in/drive out | | | - | - |
| K238 | В | Install the new transmission fluid pan kit - XJ (X351) 3.0L V6 AWD | 44.24.04 | 1.60 | JDE36541 ZZZ999 | 1 £150.00 |
| K238 | С | Install the new transmission fluid pan kit - XJ (X351) 3.0L V6 AWD | 44.24.04 | 1.60 | JDE36541 ZZZ999 | 1 £150.00 |
| | | Drive in/drive out | 10.10.10 | 0.10 | - | - |

^{*} **NOTE:** an allowance equivalent to £150.00 (approximately US\$244.50) has been provided to cover the cost of the transmission oil.

UPS4114: Affected VIN List

CANADA

| VIN | Retailer Number / Name | Sold / Retailer Stock? |
|--------|------------------------|------------------------|
| K11779 | 4498 Jaguar Thornhill | Retailer Stock |
| U30371 | 4498 Jaguar Thornhill | Retailer Stock |

USA

| F-TYF | PE (X152) | Sold / Retailer Stock? | |
|--------|---|------------------------|--|
| K11926 | 5445 Jaguar Hartford | Retailer Stock | |
| K11978 | 5670 White Plains Jaguar | Retailer Stock | |
| K11979 | 5311 Jaguar Monmouth | Sold | |
| K11982 | 5703 Galpin Jaguar | Sold | |
| K11983 | 5605 Jaguar West Chester | Sold | |
| K11998 | 5726 Paretti Jaguar of Baton Rouge | Retailer Stock | |
| K12000 | 5536 Jaguar Naples | Sold | |
| K12038 | 5756 Imperial Motors Jaguar of Lake Bluff | Retailer Stock | |
| XF [X | 250] | Sold / Retailer Stock? | |
| U29660 | 0696 Alpine Jaguar | Retailer Stock | |
| U29678 | 5628 Jaguar Newport Beach | Retailer Stock | |
| U31229 | 5395 Jaguar West Ashley | Sold | |
| U31237 | 5305 Jaguar St. Louis | Sold | |
| U31245 | 5743 Jaguar Merriam | Sold | |
| U31268 | 5322 Jaguar Birmingham | Retailer Stock | |
| U31294 | 5504 Brown's Jaguar | Sold | |
| U31310 | 5774 Jaguar Westside | Sold | |
| U31326 | 5756 Imperial Motors Jaguar of Lake Bluff | Retailer Stock | |
| U31334 | 5427 Madison Jaguar | Sold | |
| U31342 | 5796 Jaguar Des Moines | Sold | |
| U31350 | 5302 Jaguar Paramus | Retailer Stock | |
| U31358 | 5618 Hennessy Jaguar | Retailer Stock | |
| U31361 | 5793 Jaguar Charleston | Retailer Stock | |
| U31374 | 5302 Jaguar Paramus | Retailer Stock | |
| U31382 | 5302 Jaguar Paramus | Sold | |
| U31390 | 5396 Jaguar Cincinnati | Retailer Stock | |
| U31442 | 5725 Manhattan Jaguar/NYC | Retailer Stock | |
| U31586 | 5446 Jaguar Winston Salem | Retailer Stock | |
| U31601 | 5446 Jaguar Winston Salem | Sold | |
| U31609 | 5759 Bobby Rahal Jaguar | Sold | |
| U31702 | 5793 Jaguar Charleston | Sold | |
| U31713 | 5664 Jaguar Hunt Valley | Sold | |
| X) (X | 351) | Sold / Retailer Stock? | |
| V69631 | 5671 Ken Garff Jaguar | Retailer Stock | |
| V69651 | 0078 Stevinson Imports, Inc. | Sold | |
| V69683 | 5605 Jaguar West Chester | Sold | |
| V69749 | 1459 Howard Orloff Jaguar/Volvo | Sold | |