

Service Campaign Bulletin



Mercedes-Benz

SB-10056058-2648

Campaign No 2014050009, June 2014

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 222 (S-Class), Model Year 2015**
Update COMAND Control Module Software

This Service Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the COMAND control module system does not correspond to current production configuration. An authorized Mercedes-Benz dealer will update the COMAND control module software at the next workshop visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 2,109 vehicles are affected.

Order No. P-SC-2014050009

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Service Campaign Bulletin

Service Campaign Bulletin


Service Campaign Bulletin

Service Campaign Bulletin

Service Campaign Bulletin

Procedure

Note:

- Use DAS/Xentry 05-06/14 with add-on 3667 and 3677 or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the "pre-call" check list before contacting UHD. If there is an issue where the vehicle goes into boot loader mode, be sure to provide support package flash/coding and screenshots to the UHD.
- Refer to Star Diagnosis System (SDS) Best Practices Guide.
- If XENTRY/DAS is already connected to the vehicle, start with operation step 2.

1. Connect XENTRY/DAS.
 - Update COMAND control unit software:
Control units view / Information and Communications / COMAND / Adaptations / Control unit programming
 - Follow the on-screen prompts to insert the Regio DVD in XENTRY Connect.
2. Continue to follow on-screen instructions.

Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Update software for COMAND control module (02-8530)

Damage Code	Operation Number	Labor Time (hrs.)
54 982 46 8	02-5058	0.1
	02-4762	0.1
	02-8530	0.1

Note

Operation Number labor times are subject to change.