

SB-10056037-6215

FORD:

2013-2014 Fusion

LINCOLN:

2013-2014 MKZ

ISSUE

Some 2013-2014 Fusion and MKZ vehicles built on or before 2/24/2014 may exhibit a musty or organic-type odor from the front vents when air conditioning (A/C) is activated.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Replace the Climate Control Housing. Refer to Workshop Manual (WSM), Section 412-00.
 - a. Transfer the components from the old housing to the new housing as needed.

PART NUMBER	PART NAME
EG9Z-19B555-C	Climate Control Housing - Manual Air Conditioning
EG9Z-19B555-D	Climate Control Housing - Dual Zone Auto Temp Control
W714878-S439	Steering Column Shaft-To-Steering Column Pinch Bolt

OPERATION	DESCRIPTION	TIME
140099A	2013-2014 Fusion: Replace The Climate Control Housing (Do Not Use With Any Other Labor Operations)	6.0 Hrs.
140099A	2013-2014 Fusion Hybrid: Replace The Climate Control Housing (Do Not Use With Any Other Labor Operations)	6.6 Hrs.
140099A	2013-2014 Fusion Hybrid Plug In: Replace The Climate Control Housing (Do Not Use With Any Other Labor Operations)	6.8 Hrs.
140099A	2013-2014 MKZ: Replace The Climate Control Housing (Do Not Use With Any Other Labor Operations)	7.4 Hrs.
140099A	2013-2014 MKZ Hybrid: Replace The Climate Control Housing (Do Not Use With Any Other Labor Operations)	7.7 Hrs.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
19B555	42

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.