

UNCOMMANDED AUDIO SYSTEM VOLUME CHANGES AND/OR
CLIMATE CONTROL BLOWER MOTOR SPEED CHANGES - BUILT ON
OR BEFORE 9/19/2013

TSB 14-0097

SB-10056001-9474

LINCOLN:

2013-2014 MKZ

ISSUE

Some 2013-2014 MKZ vehicles built on or before 9/19/2013 may exhibit uncommanded or unintended audio system volume changes and/or climate control blower motor speed changes.

ACTION

Reprogram the Front Control Interface Module (FCIM) to the latest calibration using IDS release 90.02 and higher. Calibration files may also be obtained at www.motorcraft.com.

OPERATION	DESCRIPTION	TIME
140097A	2013-2014 MKZ: Reprogram The FCIM, Includes Time To Clear Codes (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
19980	04

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.