

## SB-10055997-7223



SI M11 01 14  
Engine

April 2014  
Technical Service

This Service Information bulletin supersedes SI B11 01 14 **dated April 2014.**

**PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.**

**NEW** designates changes to this revision

#### SUBJECT

**Delivery Stop/Service Action: Replace Oil Filter Housing Assembly**

#### MODEL

F56 (Cooper)

With B38 engine

F56 (Cooper S)

With B48 engine

#### SITUATION

A Delivery Stop has been issued on certain 2014 model year F56 vehicles produced from November 2013 to March 2014. A coolant leak could occur at the oil filter housing, resulting in overheating, loss of power and an engine warning light.

Affected vehicles in dealer inventory must not be retailed or delivered until the oil filter assembly has been replaced. Vehicles at ports of entry will be repaired prior to dealer delivery.

The affected vehicles are listed in the attachment to this bulletin; they are also identified with a "Vehicle Comment" in the DCSnet Warranty Vehicle Inquiry or ISPA, as follows:

- Defect Code 0011330300, Delivery Stop, Oil Cooler; see SI M11 01 14.

#### AFFECTED VEHICLES

This Delivery Stop/Service Action involves F56 Models produced from November 2013 to March 2014.

First check if a Service Action label with a code number **NEW 66** is already attached to the B-pillar.

If a code number **NEW 66** has been punched out, the Campaign has already been performed and no further action is necessary.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

#### PROCEDURE

For vehicles that are still in dealer inventory, replace the oil filter housing assembly by performing the attached step-by-step procedure.

For vehicles that have already been delivered to Motorers, please call them and invite them back to the dealership so that their MINIs can be repaired. When the Motorers bring their MINIs to your dealership, please provide them with a MINI service loaner out of your AMP fleet.

**PARTS INFORMATION**

Parts Logistics will be responsible for entering all orders for this Delivery Stop/Service Action. There is no need to contact us for an order.

As stock becomes available, orders for both the oil cooler and sealing ring will be entered as a VOR order, using the VIN as the PO number. Dealers who have already delivered an F56 to a Motorer will be addressed first.

At this time, we anticipate having enough inventory to cover all vehicles by April 18. We will be proactively updating you via DCS message from the Parts Logistics department as shipments are received in our RDCs.

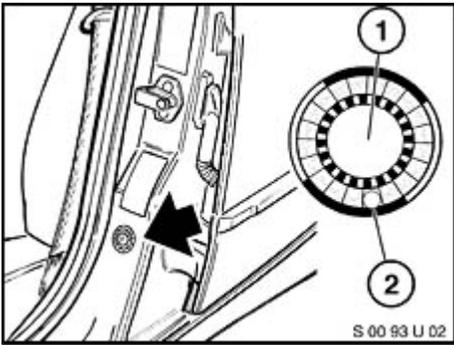
Please do not attempt to order the parts for this repair; orders will be rejected.

| <b>NEW</b> Part Number | Description                 | Quantity |
|------------------------|-----------------------------|----------|
| 11 42 8 511 391        | Oil filter housing assembly | 1        |

**Sublet – Bulk Materials**

| <b>NEW</b> Part Number | Description                                    | Quantity    |
|------------------------|------------------------------------------------|-------------|
| 82 14 0 031 133        | Antifreeze (1 gallon = 2 gallons at 50/50 mix) | As required |
| 07 51 0 143 829        | Motor oil SAE 5W-30 Longlife                   | 1 quart     |

**LABEL INSTRUCTIONS**

|                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>This Delivery Stop/Service Action has been assigned code number <b>NEW</b> 66. After the vehicle has been checked and/or corrected, obtain a label <b>NEW</b> (MD20-064) and:</p> <ol style="list-style-type: none"> <li>Emboss your MINI dealer warranty number in the middle of the label (1);</li> <li>Punch out code number <b>NEW</b> 66 (2), printed on the label; and</li> <li>Affix the label to the B-pillar as shown.</li> </ol> |
|------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

**WARRANTY INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

|                     |                       |  |
|---------------------|-----------------------|--|
| <b>Defect Code:</b> | <b>00 11 33 03 00</b> |  |
|---------------------|-----------------------|--|

**Delivery stop/new vehicles in stock, or the vehicle is already in the workshop:**

| <b>Labor Operation:</b> | <b>Labor Allowance:</b> | <b>Description:</b>                 |
|-------------------------|-------------------------|-------------------------------------|
| 00 62 558               | F56 B38 = 29 FRU        | Replace oil filter housing assembly |
|                         | F56 B48 = 25 FRU        |                                     |

Labor operation code 00 62 558 is a Plus labor operation.

**Vehicles delivered to the customer:**

| Labor Operation: | Labor Allowance: | Description:                        |
|------------------|------------------|-------------------------------------|
| 00 62 016        | F56 B38 = 31 FRU | Replace oil filter housing assembly |
|                  | F56 B48 = 26 FRU |                                     |

Labor operation code 00 62 016 is a Main labor operation.

**Sublet - Materials**

|               |                                            |                                                                                                    |
|---------------|--------------------------------------------|----------------------------------------------------------------------------------------------------|
| Sublet Code 4 | See sublet reimbursement calculation below | Reimbursement for repair-related materials (Do not use the MINI part numbers for claim submission) |
|---------------|--------------------------------------------|----------------------------------------------------------------------------------------------------|

Sublet reimbursement calculation for claiming used quantities of repair-related materials:

- **NEW** MINI Antifreeze/Coolant (One gallon container P/N 82 14 0 031 133) for the required refill quantity (50/50 mixture) at dealer net plus handling.
- **NEW** MINI Motor Oil SAE 5W-30 Longlife (One quart container P/N 07 51 0 143 829) for the applicable quart quantity at dealer net plus handling.

Enter this material cost as one combined sublet amount, and itemize it in the claim comment section.

**MINI F56 QUALITY LAUNCH SUPPORT PROGRAM**

**MINI USA recognizes that this situation is an inconvenience to our new and current Motorers. In an effort to address this concern, you may offer your Motorer up to \$250.00 in MINI MotoringGear and/or F56 accessories.**

**Note:** The \$250.00 amount is based on the MINI Dealer Net price in effect as determined by the repair date entered on the corresponding DCSnet claim submission. Please do not include the part “handling” in this calculation. For accessories that require installation, this \$250 can be applied to parts and/or labor.

**Submit the claim, as outlined below, on the affected F56 VIN that is pending delivery or has been delivered to a Motorer. Field authorization (FAS) is not required.**

**Note:** Always check the DCSnet Warranty Vehicle Inquiry “Repair History (Claims)” sections first before proceeding with the launch support program.

|                     |                       |                                                             |
|---------------------|-----------------------|-------------------------------------------------------------|
| <b>Defect Code:</b> | <b>85 10 02 39 NA</b> | Oil Filter Housing Assembly MINI F56 Quality Launch Support |
|---------------------|-----------------------|-------------------------------------------------------------|

**MINI MotoringGear**

| Part Number         | Description       | Quantity      |
|---------------------|-------------------|---------------|
| MINI Part Number(s) | MINI MotoringGear | As applicable |

And/or

**F56 Accessories for Motorers**

| <b>Labor Operation:</b> | <b>Labor Allowance:</b>      | <b>Description:</b>                                 |
|-------------------------|------------------------------|-----------------------------------------------------|
| Refer to KSD2           | As applicable                | Installation labor for F56 accessories for Motorers |
| <b>Part Number</b>      | <b>Description</b>           | <b>Quantity</b>                                     |
| MINI Part Number(s)     | F56 accessories for Motorers | As applicable                                       |

**ATTACHMENTS**View PDF attachment [M110114 Instructions](#).

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