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Sent on 04 25 2014 **Expires on** 05 09 2014
From Parts and Service Division
Subject Request for Visit: 2012 MDX Hazard Warning Button Sticking

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2012 MDX Hazard Warning Button Sticking

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2012 MDXs with a complaint of the hazard warning button (hazard switch) sticking when pressed. To fully understand the cause of this condition, AHM would like to inspect the vehicle and/or collect specific parts from the vehicle prior to you attempting any further repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the issue.
2. Confirm that there is no visual signs of drink spill on the button.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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