

SB-10055969-3863

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Sent on 04 25 2014 **Expires on** 05 09 2014
From Parts and Service Division
Subject Request for Parts: 2001-2005 Civic Fuel Pump Issues

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2001-2005 Civic Fuel Pump Issues

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2001-2005 Civics with fuel pump issues that require the fuel pump to be replaced. To fully understand the cause of the issue, AHM would like to collect the fuel pump from the vehicle prior to you attempting any further repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. All 4-door, 3-door, 2-door Civics including Si & Hybrid are accepted.
2. CNG Civics are not accepted.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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