



SB-10055926-7199

Technical Information Bulletin

02-135

Section

Cab - 02

Subject

Repair parts and procedures for damaged T800 hood pockets.

Release Date

5/9/2014

Condition

Damaged hood pockets that would normally result in hood replacement.

Chassis Affected

Kenworth T800

Action

FIX AS FAILIf a customer comes into your dealership and demonstrates the condition above, replace the damaged hood pockets. Use the procedure below.

Warranty

Through Standard Warranty (excludes Extended Warranty), Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 4.5 hours labor Right Pocket replacement. (Use Quick Claim Code 02-135A).
- 4.5 hours labor Left Pocket replacement. (Use Quick Claim Code 02-135B).
- 9.0 hours labor Both Pockets replacement. (Use Quick Claim Code 02-135C).
- File an additional claim for extraordinary circumstance. A quick claim for standard labor must be filed first.

CLAIM CODING			
Failure Location:	002-004-053	Work Accomplished:	48
Failure Type:	115	Responsibility Code:	01
SRT Code:	002-xxx	Claim Type:	N

Parts

Parts are available from

Edmonton Kenworth Parts Dept.
2110 – 91 Avenue
Edmonton, AB T6P-1K9
PH: 780-464-1212
Toll Free: 800-272-5660

At a cost of \$500.00 per unit.

Quantity	Part Number	Description
1	EKWFHGPL	Left hand T800 Hood Pocket Reinforcement
1	EKWFHGPR	Right hand T800 Hood Pocket Reinforcement

Background

A dealer body shop created a mold for repairing damaged Kenworth T800 hood pockets. The mold is made from fiberglass and has a metal insert for added strength. The dealership is willing to make these repair pieces available for order.

Procedure

See attached document.

Attachments



[Procedure](#)

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