

**NUMBER:** 19-001-14 REV. A**GROUP:** Steering**DATE:** May 02, 2014

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.

THIS BULLETIN SUPERSEDES SERVICE BULLETIN 19-001-14, DATED February 11, 2014, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS AND INCLUDE LOP Number Revision.**

SUBJECT:

Clicking/Popping Noise While Turning Wheel

OVERVIEW:

This bulletin involves replacing the inner tie rods.

MODELS:

2012 - 2013 JS Avenger / 200

NOTE: This bulletin applies to vehicles built on or after August 2, 2011 (MDH 0802XX) and on or before May 6, 2013 (MDH 0506XX).

SYMPTOM/CONDITION:

Customer may describe a clicking/popping noise while turning the wheel which occurs after vehicle has been driven for a minimum of 30 minutes at above idle. Noise typically heard when driving below 25 mph or when turning steering wheel while stopped.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2	68040223AE	TIE ROD KIT, Inner end

REPAIR PROCEDURE:

Replace the Inner tie rods. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 19 - Steering> Gear> TIE ROD, Steering> Removal/Installation> INNER TIE ROD.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
19-63-01-91	**Tie Rod End Inner - Replace Left And Right Side And Set Toe (2 - Skilled)**	4 - Chassis Systems	**1.3 Hrs.**

FAILURE CODE:

ZZ	Service Action
----	----------------