

 HYUNDAI NEW THINKING. NEW POSSIBILITIES. Technical Service Bulletin	GROUP CAMPAIGN	NUMBER 14-01-021
	DATE MAY 2014	MODEL(S) AZERA (HG)
SUBJECT: AZERA (HG) B-PILLAR NOISE REPAIR (SERVICE CAMPAIGN TT3)		

★ IMPORTANT***** Dealer Stock and Retail Vehicles *****

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

Description:

This bulletin provides the procedure to repair a squeak noise from the driver's side of the vehicle when passing over a speed bump on certain Azera (HG) vehicles.



Applicable Vehicles: 2014MY~ Azera (HG) 3.0 / 3.3L produced from February 27, 2014 through April 21, 2014.

Warranty Information:

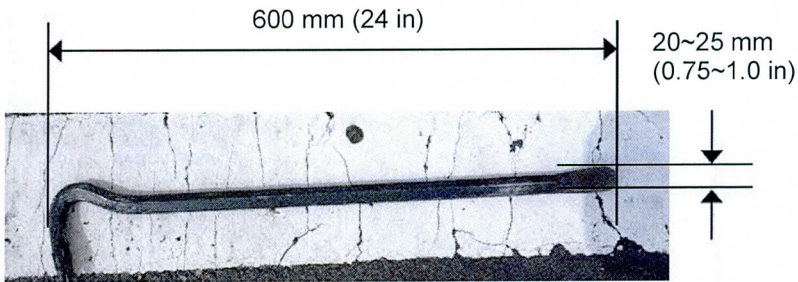
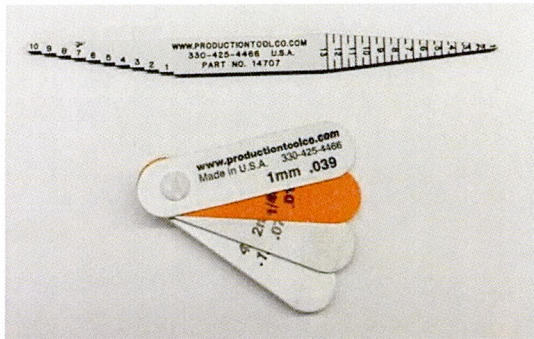
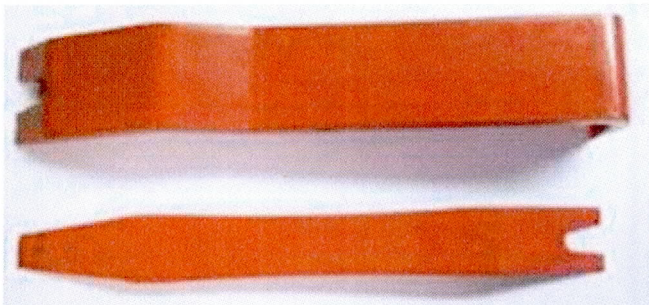
Model	Op Code	Operation	Op Time
Azera (HG)	40C036R1	B-Pillar Noise Repair	0.3

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

SUBJECT:

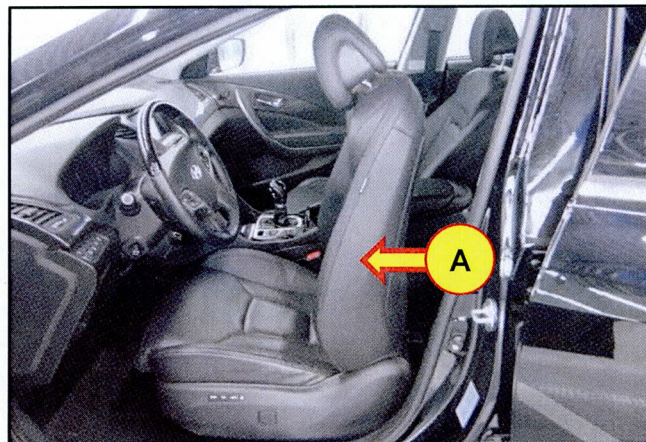
AZERA (HG) B-PILLAR NOISE REPAIR (SERVICE CAMPAIGN TT3)

Parts Information:

Part Number	Contents	Description
N/A		Pry Bar
N/A		Gap Ruler/Gauge
N/A		Plastic Trim Removal Tool

Service Procedure:

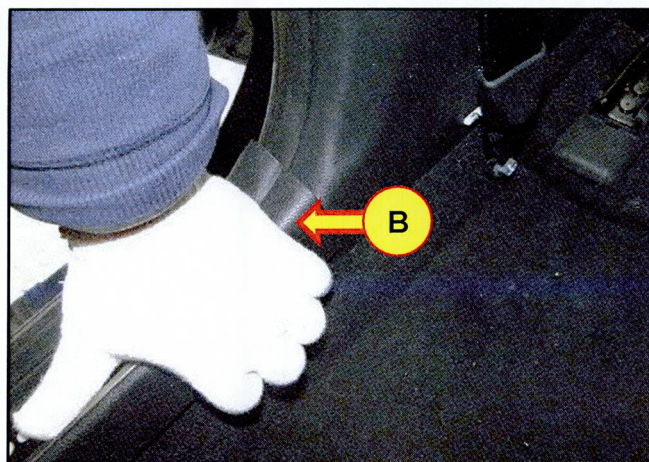
1. Move the driver's seat **(A)** to the most forward position.



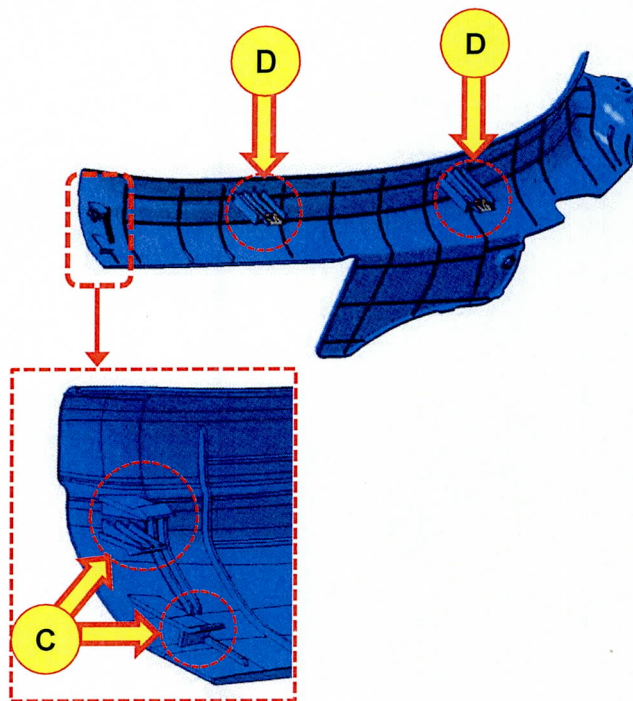
2. Partially remove the rear door sill trim (B) by disengaging the locking clips (C) and spring clips (D) shown below.

**CAUTION**

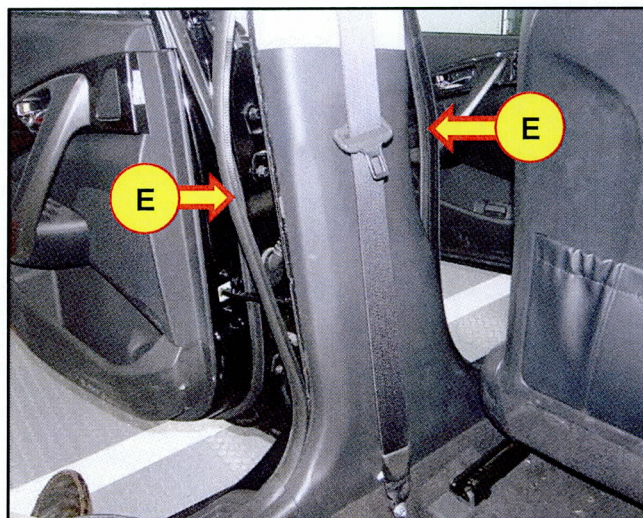
Carefully disengage the locking clips and spring clips.



Close up of the rear door sill trim showing the locking clip (C) and spring clip (D) locations.



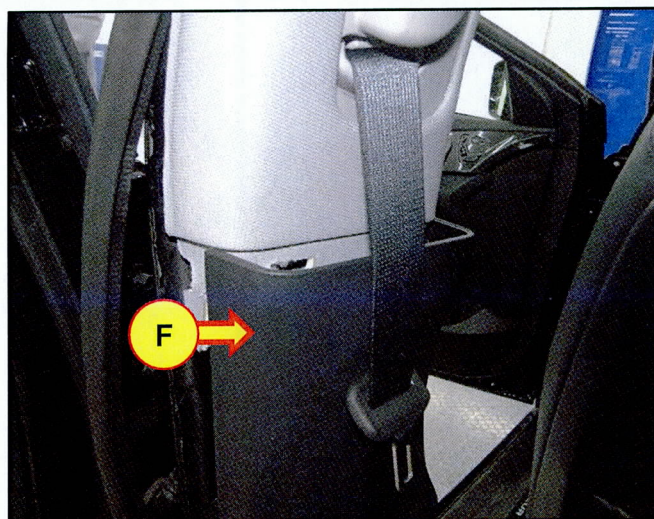
3. Partially remove the front and rear door weather stripping (E).



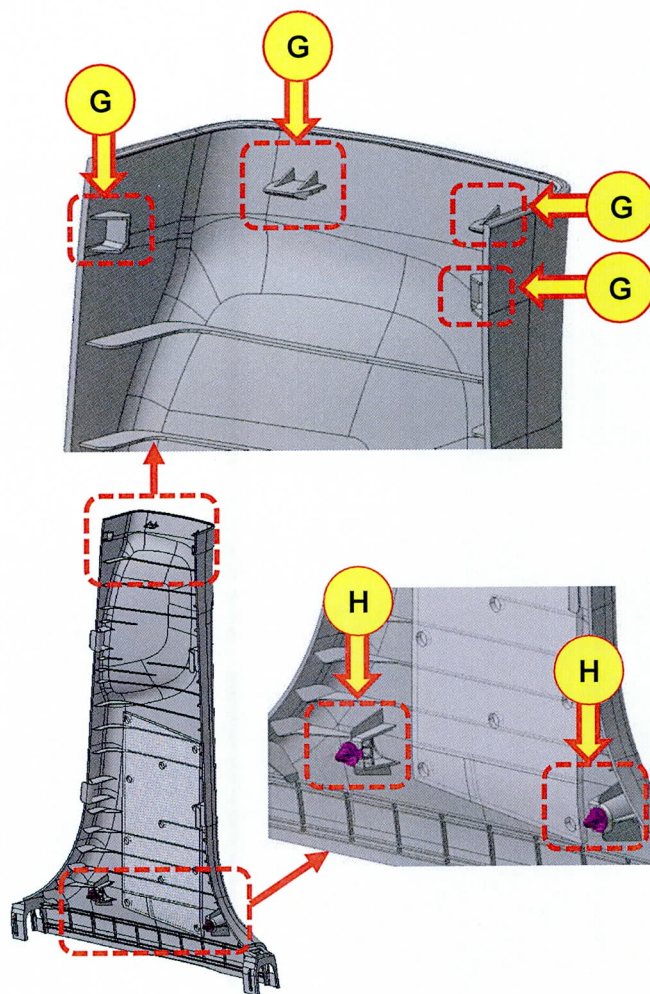
4. Using a trim removal tool, separate the B-pillar trim (F) from the body by disengaging the 4 clips (G) and 2 fasteners (H) shown below.

**CAUTION**

Carefully disengage the clips and trim fasteners.



Close up of the B-pillar trim showing the clip (G) and trim fastener (H) locations.

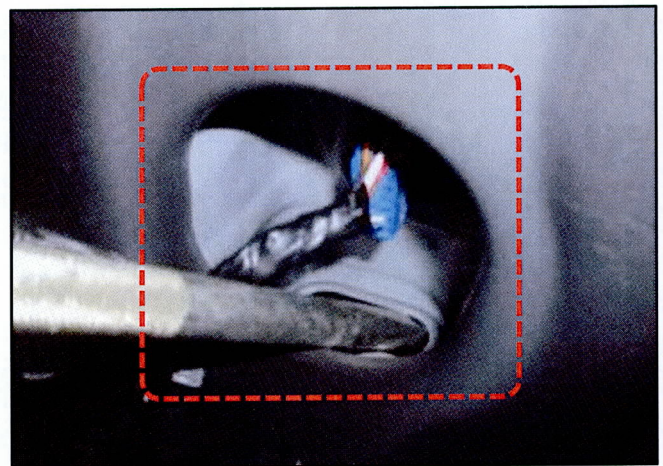
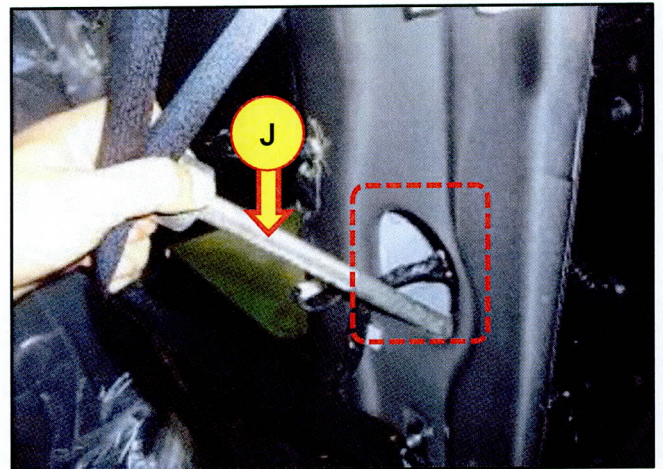


SUBJECT:**AZERA (HG) B-PILLAR NOISE REPAIR (SERVICE CAMPAIGN TT3)**

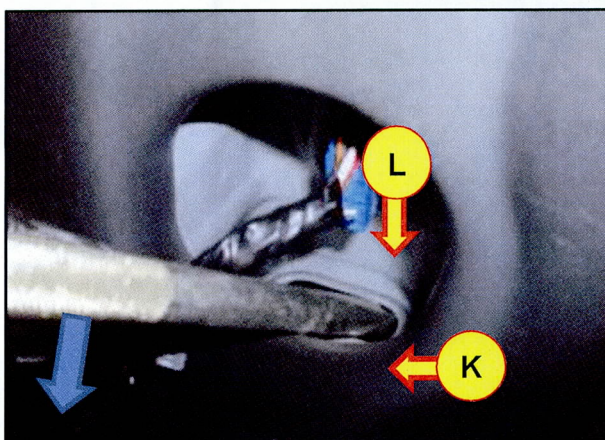
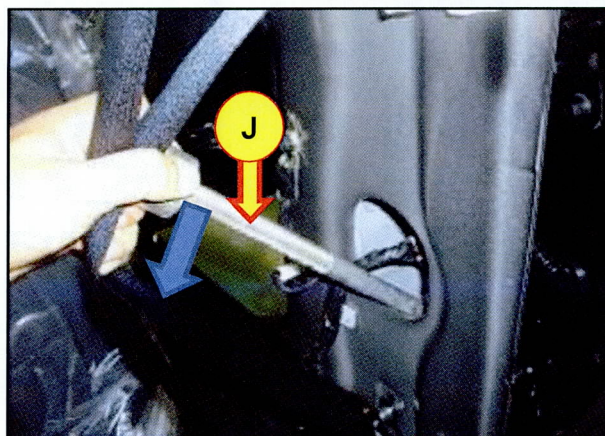
5. Carefully set the seat belt **(I)** aside to avoid interfering during the repair.



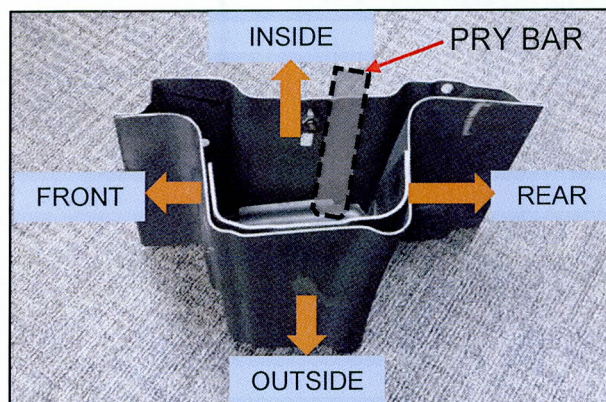
6. Insert a pry bar **(J)** into the hole located inside the B-pillar.



7. Carefully pull the pry bar (**J**) in the direction of the blue arrow to secure sufficient gap between the side inner panel (**K**) and the door checker arm bracket (**L**).

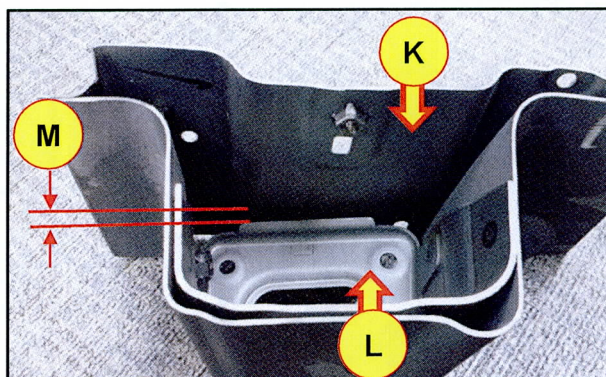


The picture on the right shows a cross-section view to clearly show the gap between the side inner panel (**K**) and the door checker arm bracket (**L**).



8. Using a gap ruler or gap gauge, inspect that the gap (**M**) is within specification.

Gap (M) Specification:
More than 2.5 mm (0.1 in).



9. Reinstall all removed parts in the reverse order of disassembly.

10. Test drive the vehicle to ensure proper functionality and that the noise has been resolved.