

SB-10055853-1366

 Connection offline

Field campaign

Topic	GTC seat belt presenter - isolation pad (SC14/05)
Market area	Worldwide Bentley (1WBE)
Brand	Bentley
Transaction No.	2035632/1
Campaign number	EA05
Note	
Type	Workshop campaign
US code	

Vehicle data

New GT Convertible

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
394*	2012	E		*	*	*
394*	2013	E		*	*	*
394*	2014	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	***	**	*	*	C	074021	095693		

Documents

Document name
master.xml
master.doc



Connection offline

Workshop campaign EA05

Transaction No.: 2035632/1

GTC seat belt presenter - isolation pad (SC14/05)

Notes

Repair instructions

Technical background

Acoustic isolation and profile poor to rear of seat belt presenter casting

Remedy

Neoprene foam isolation pads fitted to the rear face of both front seat belt presenter castings

Customer notification

Customers do not need to be informed directly of this campaign. Please ensure vehicles are checked and repaired during a service visit. You should also inform your new and used car sales departments so that the vehicles affected can be checked and, if necessary, repaired immediately (and not just before sale)

Warranty accounting instructions

Warranty Type 710 or 790
 Labour Operation Code 69 26 50 99
 Damage Service Number EA05
 Damage Code 00 66
 Criteria ID 01
 Time 20 TU (for both sides)

Genuine parts

Part number	Description	Quantity per car
3W7864801	kit Neoprene foam	1

Parts supply

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley Parts distribution centre

Parts despatch control

Repair instructions

Notes

Technical background

Acoustic isolation and profile poor to rear of seat belt presenter casting

Check

If the vehicle is not already listed as repaired in the "Repair History" (in ElsaPro), check for the presence of the neoprene foam pads on the rear of the seat belt presenters (Figure 3), should neither be evident carry out the required work in accordance with these instructions

Genuine parts

Part number	Description	Quantity per car
3W7864801	kit Neoprene foam	1

Work

1. Remove drivers knee roll outer trimmed panel to gain access to the drivers facia fusebox. Refer to workshop manual Rep. Gr.70

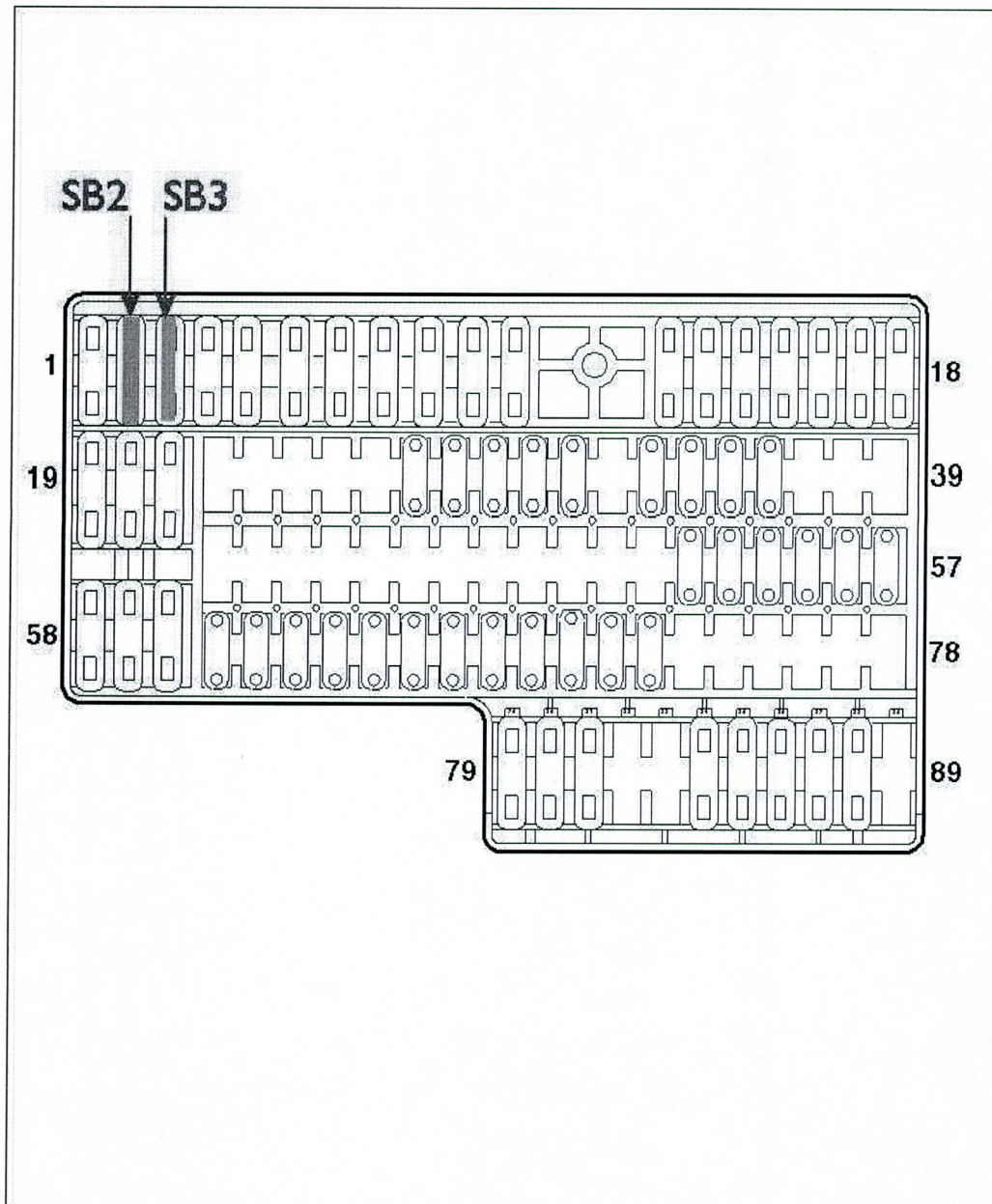


Figure 1

2. Deploy both front seat belt presenters
 - With both front seats occupied to ensure the seat belt presenters will be deployed
 - Close both front doors
 - When the seat belt presenters are deployed remove fuses SB2 (30A) and SB3 (30A) from drivers facia fusebox (see Figure 1)

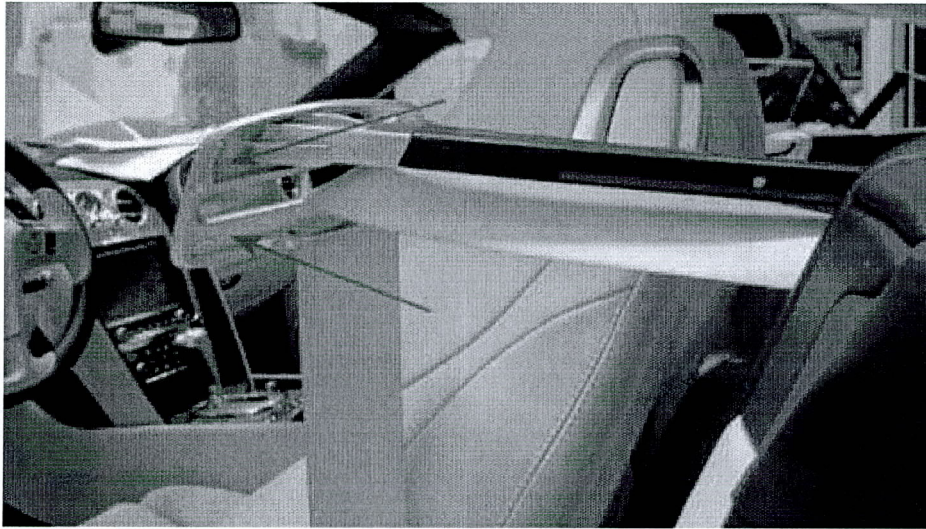


Figure 2

3. The seat belt presenters will now maintain this deployed position. Using a propriety solvent degrease the rear face of the presenter and allow solvent to dry (See Figure 2)

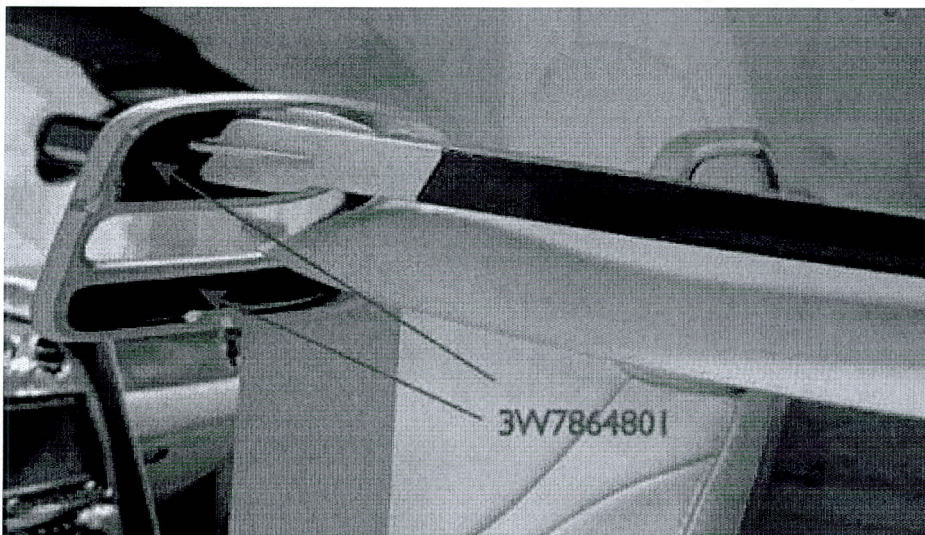


Figure 3

4. Apply the neoprene foam pads contained in kit 3W7864801 that fit the left hand seat belt presenter (see Figure 3)

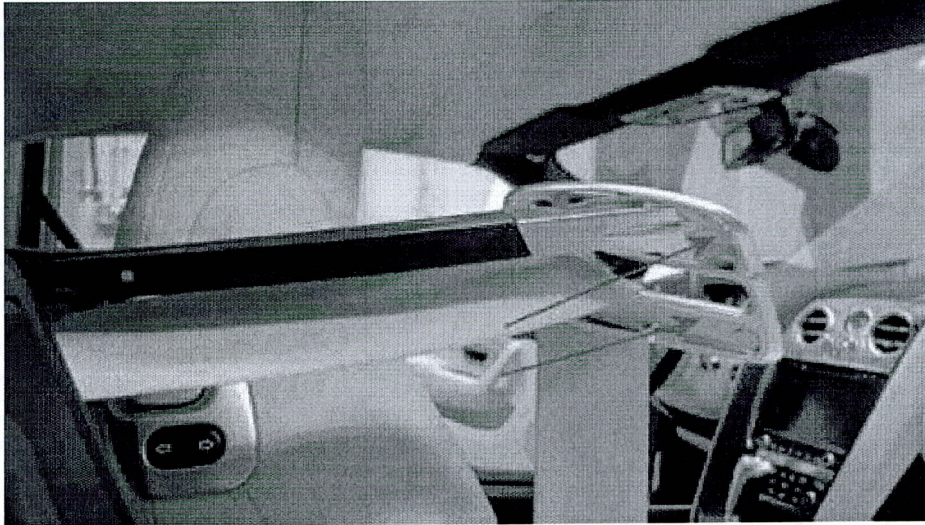


Figure 4

5. Carry out the same operation for the right hand seat belt presenter (see Figure 4)
6. Refit both fuses, SB2 (30A) and SB3 (30A), into the drivers facia fusebox (see Figure 1)
7. Cycle both seat belt presenters
8. Use Bentley service diagnostic tool to clear any fault codes recorded as a result of performing this procedure

Identification

The presence of the neoprene foam pad on both seat belt presenters will serve to indicate the campaign has been performed (see Figure 3)

▲ Repair instructions ▲ Notes