



SB-10055835-3615

SERVICE BULLETIN

Classification:

EL14-004

Reference:

NTB14-051

Date:

June 4, 2014

SENTRA; NO CRANK NO START AND DTCs STORED**APPLIED VEHICLE:** 2013 - 2014 Sentra (B17)**IF YOU CONFIRM:**

The engine will not start (the starter does not operate)

AND

Any of the following DTCs are found stored:

- P1650 (Starter Motor Relay 2)
- P1651 (Starter Motor Relay)
- B210C (Starter Control Relay Off)

Combined with

One or more of the following DTCs:

- B2562, B00A0, B142A, C1601

ACTION:

- 1) Test the battery with the GR8 Multitasking Battery Diagnostic Station (battery tester/charger).
 - a. If the battery passes testing, skip to step 2.
 - Charge the battery if required by the battery tester/charger.
 - b. If the battery does not pass testing, replace it.
 - Refer to WIN FAST or your Electronic Parts Catalog for the battery part number.
 - Make sure the replacement battery is fully charged and ready for service before releasing the vehicle to the customer.
 - Reset / Re-initialize Clock, Radio Presets, Power Windows, etc.
- 2) Erase all DTCs with CONSULT-III plus, and then confirm: The starter operates, the engine starts, and no DTCs stated above are stored after starting the engine.

CLAIMS INFORMATION**Submit a Primary Part (PP) type line claim using the following claims coding:**

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
C-III plus diagnosis, erase DTCs	(1)	EX2KAA	ZE	32	0.3

- (1) Refer to the electronic parts catalog (FAST) and use the IPDM assembly part number (284B7-XXXXX) as the Primary Failed Part (PFP).

For battery testing, charging, and/or replacement: Use applicable claims coding in the Nissan Warranty Flat Rate Manual.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.