

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR FEBRUARY 2014

SB-10055646-6237

44415 2014 Escape - Front Door Glass - Slow Operation/Stops Midway/Bounce Back - Build Date On Or Before 2/6/2014

Some 2014 Escape vehicles with a build date on or before 2/6/14 may exhibit slow front door glass operation, front door glass stops midway when going up, or front door glass bounces back when going up (typically worse in cold ambient conditions). Replace front door multi-function bracket seal with CJ5Z-99222A00-A service part (Front door MFB seal). Refer to TSB 13-05-23 for illustration. Engineering is in the process of updating the TSB to include 2014 MY vehicles. Please continue to monitor OASIS, PLEASE CONTINUE TO SUBMIT A GLOBAL CONCERN REPORTS (GCR).