

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR FEBRUARY 2014

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44418 2013-2014 MKZ With Heated Steering Wheel - Verify It Passes A Self Test After
Performing Any Module Programming Procedure

Some 2013-2014 MKZs equipped with a Heated Steering Wheel may have a Heated Steering Wheel that is inoperative after a module programming procedure. After performing any module programming procedure verify the HSWM passes a self-test. If the Heated Steering Wheel Module (HSWM) fails a self-test after a module programming procedure, perform a PMI on the HSWM using IDS version 89.02 or higher to return HSWM functionality. If a PMI is not successful, refer to the workshop manual for normal diagnosis. In rare instances, a drop in battery voltage or cycling the key during a programming procedure can cause this condition.