SB-10055355-1579

ONLINE AUTOMOTIVE SERVICE INFORMATION FOR MARCH 2014

2008-2012 Escape/Mariner 4X4 - RDU/Rear Axle Assembly - Active Torque Coupling Solenoid Coil Wiring Broken - Is Now Serviceable

2008-2012 Escape/Mariner may exhibit an illuminated wrench light with P1825 stored and 4x4 function inoperative. This may be caused by broken Active Torque Coupling solenoid coil wiring. An Active Torque Coupling Solenoid kit is now available for servicing the Rear Drive Unit(RDU)/rear axle assembly at a lower level. New essential special service tool 205-1010 enabling this repair was sent to dealers 4Q2013, and the removal and installation procedure is now included in the Workshop Manual, Section 205-02 for removal and installation. The part number for this kit is CL8Z-4880-A. Please be sure to use applicable service labor time standards.

ONLINE AUTOMOTIVE SERVICE INFORMATION FOR MARCH 2014

2013-2014 F-250/F-350 - Sticking/Binding Front or Rear Brake Calipers - Engineering Is Investigating

If a sticking/binding front or rear brake caliper is diagnosed on a 2013 or 2014 model year F-250/F-350, replace the complete caliper assembly (including the caliper bracket, brake pads and clips) by unbolting the caliper bracket assy from the front knuckle/spindle assembly or rear caliper support. Don't remove the brake pads from the caliper bracket assembly. Use service labor times standard (SLTS) operations. Submit Global Concern Reporting (GCR) VIN Information in PTS, Under contact us WEB page section, click Report a Vehicle Concern. Engineering investigation is in progress. Monitor OASIS for future updates.