

**SB-10055137-8811**  
**2002-05 MINI Cooper, Cooper S (R50/53)**  
**2005 MINI Cooper Convertible, Cooper S Convertible (R52)**  
**Electro-Hydraulic Power (Assist) Steering (“EHPS”) Pump**  
**Warranty Coverage Extension / Repair Expense Reimbursement**

**NOTE**

This issue involves the Electro-Hydraulic Power (Assist) Steering (“EHPS”) pump, NOT the Electric Power (Assist) Steering (“EPS”) system on other model year MINIs.

The EHPS pump contains its own cooling fan. This is NOT the engine cooling fan.

**Q1. Which models are affected by this program?**

Affected are certain Model Year 2002-05 MINI Cooper and Cooper S vehicles (R50/53), and Model Year 2005 Cooper Convertible and Cooper S Convertible vehicles (R52).

[NOTE: The end of the production date range is February 9, 2005 because an updated pump was placed into vehicle production after that date.]

Specifics are as follows:

<b>Model Year</b>	<b>Model</b>	<b>Production Date Range</b>
2002 – 2005	MINI Cooper	Nov 2001 – Feb 2005
2002 – 2005	MINI Cooper S	Nov 2001 – Feb 2005
2005	MINI Cooper Convertible	Feb 2004 – Feb 2005
2005	MINI Cooper S Convertible	Feb 2004 – Feb 2005

**Q1a. What are the details of this program?**

The Electro-Hydraulic Power (Assist) Steering (EHPS) pump and associated cooling fan are covered. Extended warranty coverage is for 13 years / 150,000 miles, whichever occurs first, from the date of first retail sale (or date vehicle was first placed into service, whichever is earlier). If you have paid for this repair (even if you no longer own the vehicle), you may be eligible for reimbursement.

[NOTE: The following text is contained in the customer letter.]

**Warranty Coverage Extension**

**In the interest of customer satisfaction, we are extending the warranty coverage for the power assist steering pump and associated cooling fan, on your vehicle to 13 years / 150,000 miles, whichever occurs first. The extended warranty will start from the date of first retail sale or the date the vehicle was first placed in service as a demonstrator or company vehicle, whichever is earlier.** Under terms of this extended warranty coverage, MINI will cover all necessary repair costs related to this issue.

**Repair Expense Reimbursement**

If you have previously had the power assist steering pump and/or the associated cooling fan replaced at your own expense, MINI will reimburse you for certain expenses that you may have incurred. If you replaced the pump or pump fan at an authorized MINI dealer, out-of-pocket expenses incurred for parts and labor are generally reimbursed. If you replaced the pump or pump fan at an independent repair shop, expenses for parts are generally reimbursed. Please contact MINI Customer Relations and Services at 1-866-ASK-MINI (1-866-275-6464), or via Email at [MINI.Assistance@askmini.com](mailto:MINI.Assistance@askmini.com) regarding specific details and possible eligibility for reimbursement.

**2002-05 MINI Cooper, Cooper S (R50/53)  
2005 MINI Cooper Convertible, Cooper S Convertible (R52)  
Electro-Hydraulic Power (Assist) Steering (“EHPS”) Pump  
Warranty Coverage Extension / Repair Expense Reimbursement**

**Q2 What is the specific problem?**

The issue involves the Electro-Hydraulic Power (Assist) Steering (“EHPS”) pump (the power steering pump) and the associated pump cooling fan. A temporary or permanent loss of the power assist steering function can occur.

[NOTE: The EHPS pump contains its own cooling fan. This is NOT the engine cooling fan.]

Please note that, if this issue were to occur, the vehicle still maintains its manual steering capability; however, this will require greater steering effort at low vehicle speeds.

**Q3. Why are other models not affected?**

Models produced after the affected date range are equipped with an updated power assist steering pump.

[NOTE: The end of the production date range is February 9, 2005 because an updated pump was placed into vehicle production after that date.]

**Q4. How many vehicles in the US are affected?**

Approximately 120,000 vehicles in the US are potentially affected.

**Q5. What can happen as a result of this issue?**

This issue can cause a temporary or a permanent loss of the power assist steering function.

Please note that, if this were to occur, the vehicle still maintains its manual steering capability; however, this will require greater steering effort at low vehicle speeds.

**Q6. Can the driver become aware of the problem?**

Yes. The following conditions could occur:

- An increase in steering effort may be needed at low vehicle speeds.
- A small increase in steering effort may be noticed at the start of the driving cycle.
- A decrease in power assist steering will be noticed during driving.
- A low battery warning message may illuminate in the instrument cluster at engine start.

**Q7. What corrective measures will be taken?**

If a customer has a vehicle in which this issue is occurring, then the EHPS pump and/or associated cooling fan will be replaced.

[NOTE: The EHPS pump contains its own cooling fan. This is NOT the engine cooling fan.]

**Q8. How did BMW become aware of the problem?**

BMW became aware of the problem through its quality control procedures.

**2002-05 MINI Cooper, Cooper S (R50/53)  
2005 MINI Cooper Convertible, Cooper S Convertible (R52)  
Electro-Hydraulic Power (Assist) Steering (“EHPS”) Pump  
Warranty Coverage Extension / Repair Expense Reimbursement**

***Q8a. I have heard that NHTSA was investigating this issue. Is that true?***

Yes, this issue was the subject of a NHTSA investigation with which MINI was cooperating. The investigation concluded that the potential issue did not warrant a safety recall, but to ensure customer satisfaction, MINI USA is voluntarily extending the warranty on the affected parts for up to 13 years and 150,000 miles.

**Q9. Can customers continue to drive their vehicles?**

Yes.

Should you need MINI Roadside Assistance, they can be reached at 1-866-646-4772.

If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q10. How will customers be informed of this program?**

Owners of affected vehicles will receive a letter via First Class mail containing details of the warranty coverage extension and repair expense reimbursement program.

**Q11. How will the repair be performed?**

If a customer has a vehicle in which this issue is occurring, then the EHPS pump and/or associated cooling fan will be replaced.

**Q12. How long will the repair take?**

This repair may take up to several hours; however, additional time may be required depending upon the dealer’s schedule. The repair will be performed *free of charge* by your Authorized MINI dealer.

**Q13. How many models have experienced this problem?**

The exact number is unknown at this time.

**Q14. When will I receive my owner notification letter?**

Mailings are planned for May 2013.