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TSB-14-002 Ohlins Right Fork Bottom Replacement
Ducati North America [bulletins=ducati.com@cmail1.com] on behalf of Ducati North America [bulletins@ducati.com]

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Sent: Thursday, February 20, 2014 4:34 PM
To: Young, Robert (NHTSA)

February 20, 2014

Ohlins Right Fork Bottom Replacement
Technical Service Bulletin TSB-14-002

Models
MY2010-2011 Multistrada 1200 S (all country versions)

Situation
As a result of ongoing product quality tests and the analysis of feedback on products in the field, we have detected a potential issue concerning a batch of right-hand Ohlins fork bottom ends for the above-indicated motorcycles. In some isolated cases, we found a crack near the front wheel shaft collar.

This issue has no impact on riding safety, as the front wheel shaft remains tightly secured into place. In most cases, the non-conformity was detected during front tire replacement or standard maintenance operations – customers do not perceive anything unusual with their motorcycles.

We were able to identify the specific lot containing the faulty parts that have been produced and fitted on the motorcycles. Ducati have decided to preemptively replace all the fork bottom ends of the involved motorcycles with a revised type that will eliminate this fault.

Involved Bikes
You can find the VIN numbers in the DCS.

Please see bulletin for details

All service related materials referred to in this email as well as VIN lists are located within the Dealer Communication System found at <https://dcs.ducati.com/>.

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