

**ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR JANUARY 2014**

SB-10055039-3281

44359 2013-2014 Loss Of Communication To The Climate Control Module

Some 2013-2014 Police Utility or Sedan units may exhibit an erratic climate control system and/or unable to communicate with the Heating Ventilation Air Conditioning (HVAC) Module over the network. This may be due to water contamination/corrosion to the wiring jumper connector C3403 on the Utility and C3379 on the Sedan located under the driver's seat. Prior to replacing any modules, please inspect this jumper connector for contamination. If found, remove the hard-shell and solder and heat shrink the network wires to eliminate exposure to moisture. Engineering is aware of this issue and is investigating. Please continue to monitor OASIS for the latest information.