



# Service Bulletin

File in Section: -

Bulletin No.: PIC5937A

Date: January, 2014

## PRELIMINARY INFORMATION

**Subject:** Missing Audible Alert For Front Collision Alert and / Or Rear Cross Traffic Alert Systems

**Models:** 2014 Buick LaCrosse with Forward Collision Alert (RPO UEU), Rear Cross Traffic Alert (RPO UFG) and Base Audio (RPO U65)

This PI was superseded to update recommendation and warranty information. Please discard PIC5937.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

On certain 2014 model year Buick LaCrosse vehicles, the beep alert option on the Forward Collision Alert (FCA) System and/or Rear Cross Traffic Alert (RCTA) may be inoperable. If the beep alert is selected for the forward collision or rear cross traffic alert systems, the beep will not sound; however, a visual red flashing alert on the windshield remains active.

### Recommendation/Instructions

An updated software calibration has been released to address the above conditions. Update the radio calibration using the Service Programming System (SPS) via TIS2WEB. Refer to the SPS procedures in SI.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2880198*	Radio Reprogramming with SPS	0.3 hr
* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.