



Previous Screen

SB-10054870-6529

Welcome: chrismk2

< Product: NO EQUIPMENT SELECTED
Model: NO EQUIPMENT SELECTED
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Service Letter

PRODUCT SUPPORT PROGRAM FOR REPLACING SCR EXHAUST BELLOWS ON CERTAIN CT660 ON HIGHWAY TRUCKS EQUIPPED WITH CT13 ENGINES

Media Number -TEBE0738-00

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Caterpillar: Confidential Yellow

TEBE0738-00



SERVICE LETTER

03Jan2014

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Before/After

PRODUCT SUPPORT PROGRAM FOR REPLACING SCR EXHAUST BELLOWS ON CERTAIN CT660 ON HIGHWAY TRUCKS EQUIPPED WITH CT13 ENGINES

7000

PS44147

NOTE: This Program must be administered either before or after failure. In either case the decision whether to apply the Program is made by the dealer. When reporting the repair, use "PS44147" as the Part Number and "7755" as the Group Number. If administered before failure, use "56" as the Warranty Claim Description Code and "T" as the SIMS Description code. If administered after failure, use "96" as the Warranty Claim Description Code, and "Z" as the SIMS Description Code.

NOTE: The information supplied in this service letter may not be valid after the termination date of this program. Do not perform the work outlined in this Service Letter after the termination date without first contacting your Caterpillar product analyst.

TERMINATION DATE

31Jan2015

PROBLEM

The existing SCR exhaust pipe design may cause a whistle sound on certain CT660 On Highway Trucks equipped with CT13 Engines.

AFFECTED PRODUCT

Model	Identification Number
*****Group 1*****	
CT660	TEP00108-00114, 116-129, 131-160, 162-167, 169, 173-177
*****Group 2*****	
CT660	TEP00101-00106, 115, 161, 168, 170, 181-188, 190-191, 195-196, 198, 202-205, 207, 209-210
*****Group 3*****	
CT660	TEJ00100-00104 TEP00100, 107, 130, 171-172, 189, 206, 208

PARTS NEEDED

Qty	Part Number	Description
*****Group 1*****		
1	4516021	PIPE AS-INTMD
1	4518564	SHIELD-EXH PIPE

In order to allow equitable parts availability to all participating dealers, please limit your initial parts order to not exceed 23% of dealership population. This is an initial order recommendation only, and the ultimate responsibility for ordering the total number of parts needed to satisfy the program lies with the dealer.

*****Group 2*****

1	4402572	SHIELD-EXH PIPE
1	4516021	PIPE AS-INTMD

In order to allow equitable parts availability to all participating dealers, please limit your initial parts order to not exceed 23% of dealership population. This is an initial order recommendation only, and the ultimate responsibility for ordering the total number of parts needed to satisfy the program lies with the dealer.

*****Group 3*****

1	4516024	PIPE AS-INTMD RH
1	4516026	SHIELD-EXH PIPE

In order to allow equitable parts availability to all participating dealers, please limit your initial parts order to not exceed 23% of dealership population. This is an initial order recommendation only, and the ultimate responsibility for ordering the total number of parts needed to satisfy the program lies with the dealer.

ACTION REQUIRED

Refer to the service manual if/as necessary.

Replace the Exhaust pipe and shield.

SERVICE CLAIM ALLOWANCES

Product smu/age whichever comes first	Caterpillar		Dealer Suggested		Customer Suggested	
	Parts %	Labor Hrs%	Parts %	Labor Hrs%	Parts %	Labor Hrs%
*****Group 1*****						
0-100000 miles, 0-12 mo	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%
NOTE: This is a 0.8-hour job for Group 1						

Product smu/age whichever comes first	Caterpillar		Dealer Suggested		Customer Suggested	
	Parts %	Labor Hrs%	Parts %	Labor Hrs%	Parts %	Labor Hrs%
*****Group 2*****						
0-100000 miles, 0-12 mo	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%
NOTE: This is a 0.8-hour job for Group 2						

Product smu/age whichever comes first	Caterpillar		Dealer Suggested		Customer Suggested	
	Parts %	Labor Hrs%	Parts %	Labor Hrs%	Parts %	Labor Hrs%
*****Group 3*****						
0-100000 miles, 0-12 mo	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%
NOTE: This is a 0.8-hour job for Group 3						

PARTS DISPOSITION

Handle the parts in accordance with your Warranty Bulletin on warranty parts handling.

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