



Service Bulletin

PRELIMINARY INFORMATION

Subject: Revised Operation Of Hazard Switch

Models: 2014 Cadillac CTS Sedan VIN A

This PI was superseded to update recommendations. Please discard PIC5935.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that the operation of their hazard switch does not activate during the first press.

Recommendation/Instructions

A BCM calibration has changed the operation of the Hazard Switch on the vehicles produced after 10/11/2013, or any vehicle that has had the BCM programmed during service. The Hazard Switch must be pressed and held for 1.0 second before the hazards will operate.

The Hazard Switch also needs a 1.0 second all clear status to change states as well. This means if you turn it on by pressing and holding for 1.0 sec in order to turn it off you would need to remove your finger for 1.0 sec and then press again for 1.0 second to turn it off. If you do not remove your finger for at least one second it thinks you are still pressing.

Customer Information

For vehicles built after 10/11/2013 or for vehicles built prior to 10/11/2013 in which the BCM has been reprogrammed, please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.