



# Service Bulletin

File in Section: -

Bulletin No.: PIC5606

Date: January, 2012

## PRELIMINARY INFORMATION

**Subject:** Diagnosing SES Light On No Start And Various Other Electrical Concerns

**Models:** 2012 Chevrolet Impala

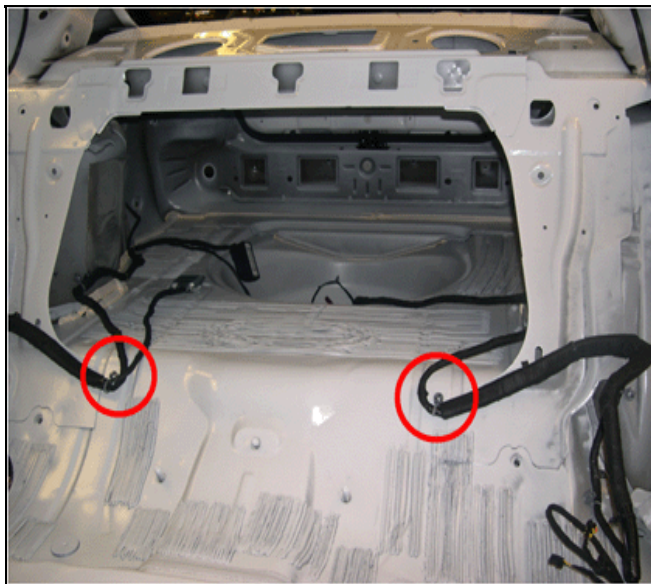
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

**Condition/Concern:**

In rare cases, a customer may comment that the SES light is on, the vehicle does not start, or various other electrical concerns. During diagnosis the technician may find codes P069E, P0641, or B101D.

**Recommendation/Instructions:**

Vehicles could have the wiring harness under the back seat twisted and pinched causing open circuits, shorts to ground, and shorts to other circuits in the harness. When diagnosing for the above DTCs, please remove the back seat and check the areas circled in the picture below. If the harness is found to be damaged please repair the harness and reroute it so it is not twisted and pinched under the back seat.



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Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.