



Service Bulletin

File in Section: -

Bulletin No.: PIE0299

Date: May, 2014

PRELIMINARY INFORMATION

Subject: Engineering Information – Airbag Light On When Vehicle Arrives at Dealership for Completion of Product Safety Campaign #14030

Models: 2008-2013 Buick Enclave
2009-2013 Chevrolet Traverse
2008-2013 GMC Acadia
2008-2010 Saturn Outlook

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information PIs.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI. When the vehicle arrives at the dealership for completion of Product Safety Campaign #14030, the airbag light is on.

Cause

GM Engineering is attempting to further analyze the root cause of the above condition. Engineering has a need to request parts back on vehicles after the repair outlined in the campaign has been performed.

Instructions

Important: Do not disconnect or remove the seat connector prior to completing this check.

Using the scan tool, verify DTCs set.

- If DTC B0014, B0015, B001A, B001B, B0021 or B0022 is set, complete the service procedure in the campaign without disconnecting the connector and submit a claim for this diagnosis using the appropriate labor operation below. Keep the connection intact and retain for warranty parts return under a request that will be generated as a result of this EI labor operation being submitted.
- If any other DTCs are stored, continue with the normal diagnostics for that code and use the appropriate labor operation for diagnosis and repair for that code/component. This EI does not apply.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
6480058* (2008-2011 Model Year)	Engineering Information – Airbag Light On	0.3 hr
6480068* (2012 Model Year)		
6480078* (2013 Model Year)		
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		