



# Service Bulletin

File in Section: -

Bulletin No.: PIE0282

Date: February, 2014

## PRELIMINARY INFORMATION

**Subject:** Engineering Information – Lower Door Alignment to Fender and Quarter Panel

**Models:** 2014 Corvette

**Attention:** Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information PIs.

### Condition

**Important:** If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI. Some customers may comment on the door fit relative to the fender and quarter panel at or below the lower feature line.



3710459

The front lower corner of the door is 5 mm inboard of the fender and rocker by design. Some customers may view this as a defect. Explain to the customer that this offset is by design.

### Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

### Instructions

If a vehicle is encountered with a door fit concern, contact the engineer listed below before performing any adjustments.

Measure the offset between the door and the fender/rocker. Also, measure the offset between the door and the quarter panel at the lower feature line.

If the door is inboard to the rocker by more than 5 mm, then it can be adjusted. Reduce the gap at the front lower corner between door and the rocker by adjusting the lower hinge. This may result in the door being slightly offset at the quarter panel. Use care to observe the position of the complete door.

### Contact Information

Engineer Name	Phone Number
Pramod Thanedar	586-859-3438

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

### Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
2080188*	Engineering Information – Lower Door Alignment To Fender And Quarter Panel	0.2 hr

\*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.