



Service Bulletin

File in Section: -

Bulletin No.: PIT5347

Date: November, 2014

PRELIMINARY INFORMATION

Subject: Sunroof Reverses When Closing At Highway Speeds

Models: 2015 Cadillac Escalade Models
2015 Chevrolet Silverado, Suburban, Tahoe
2014 Chevrolet Silverado 1500
2015 GMC Sierra, Yukon Models
2014 GMC Sierra 1500
With Sunroof (RPO CF5)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment that when driving at highway speeds and closing the sunroof, it will reverse when it reaches the air deflector. As the sunroof is closing it must push the air deflector down before closing.

At highway speeds the air deflector can have a lot of wind resistance against it – making it hard to push down. This additional effort to push down the air deflector can make the sunroof detect it as an object and reverse.

Recommendation/Instructions

To correct this concern, replace the sunroof motor which has updated software.

Parts Information

Part Number	Description	Qty
23241866	Sunroof Motor	1

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
6041500	Sunroof Actuator Motor Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.