



Service Bulletin

File in Section: -

Bulletin No.: PIT5344

Date: November, 2014

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - New Generation Infotainment (NGI) Systems – CD Player Inoperative

Models: 2013-2015 Cadillac ATS, SRX, XTS
2014-2015 Buick Regal, LaCrosse
2014-2015 Cadillac ELR
2014-2015 Chevrolet Corvette, Impala, Silverado 1500
2014-2015 GMC Sierra 1500
2014-2015 Cadillac CTS Sedan VIN A
2015 Chevrolet Silverado HD, Tahoe, Suburban
2015 GMC Sierra HD, Yukon Models
2015 Cadillac Escalade Models

Condition/Concern

Some customers may comment that their CD player is inoperative

Recommendation/Instructions

If this concern is experienced and your dealership is within 2 hours of Novi, Michigan, please contact GM Technical Assistance to review direction before attempting repairs, power cycling the module, clearing codes, or disconnecting the battery.

For dealers outside of this area, diagnose and repair as necessary.