

# Technical Service Bulletin



## 48 Steering wheel leather damage, all vehicles

48 14 63 2028220/4 October 21, 2014. Supersedes Technical Service Bulletin Group 48 number 13-54 dated September 13, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2005 - 2016	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header data (Added model year)
3	10/13/2013	Revised header data (Added model year) Revised <i>Technical Background</i> (Clarified description)
2	6/25/2012	Revised header data (Added model year 2013) Revised title
1	12/7/2011	Original publication

Steering wheel appearance damaged due to external impact (e.g., contact with finger nails, zippers, watches, rings, etc.).

## Technical Background

External impact (e.g., contact with finger nails, zippers, watches, rings etc.) can cause damage to the appearance of the steering wheel (Figure 1 and Figure 2). This type of damage is not warrantable, as numerous investigations have shown that there is no fault in material or workmanship.



Figure 1. Example of damage from external impact.



*Figure 2. Example of damage from external impact.*

## Production Solution

Not applicable.

## Service

Not applicable.

## Warranty

This damage is due to outside influence and is not covered by any Audi warranty.

## Additional Information

All parts and service references provided in this TSB (2028220) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.