

## **Warranty Information**

### **Policies and Procedures Bulletin**

#### Subject: Driver's Door Wiring Harness Limited Warranty Extension for MY 2005 or 2006 (A5) Jetta Vehicles (VIN range from 1K\_5M000001 to1K\_6M759703)

#### Number: VWP-14-06

Date: Aug. 21, 2014

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

#### Effective: Reception Date August 26, 2014

#### **Driver's Door Wiring Harness Limited Warranty Extension**

The New Vehicle Limited Warranty for the driver's door wiring harness for Model Year 2005 or 2006 (A5) Jetta vehicles, VIN range from 1K\_5M000001 to1K\_6M759703, is extended to 8 1/2 years or 100,000 miles, whichever occurs first, from the vehicle's original in-service date. The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

#### **Extended Warranty Parameters**

- The extension <u>will cover</u> the repair or replacement, by an authorized Volkswagen dealer, of the driver's door wiring harness (VWGoA part number 1K5971120H or 1K5971120G) installed in the left front driver's door, and any wiring or connectors that must be replaced when repairing or replacing the wiring harness ("Covered Parts") in Model Year 2005 or 2006 (A5) Jetta vehicles, VIN range from 1K\_5M000001 to1K\_6M759703.
- Repair or replacement will also be available by an authorized Volkswagen dealer under the extended warranty if proof (such as a repair estimate) is provided that the problem with the Covered Parts which necessitates the repair or replacement had previously been brought to the attention of and documented by an authorized Volkswagen dealer or other repair facility within the 8 ½ years or 100,000 miles (whichever occurs first) extended warranty period.
- Repair or replacement under this extended warranty must be performed by an authorized Volkswagen dealer.
- The Extended Warranty is subject to the same terms and conditions as the New Vehicle Limited Warranty.
- Damage resulting from abuse, alteration or modification, a collision or crash, vandalism and/or other impact are excluded and not covered by the Extended Warranty.

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#### Vehicle Eligibility

To determine if a vehicle is eligible for the Driver's Door Wiring Harness Limited Warranty Extension, check the VIN in ElsaPro > Vehicle Data. If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in ElsaPro will be populated with extended warranties coverage type USAVW-WTYEXT-FA Front Driver Door Wiring Harness Warranty Ext and the warranty extension parameters.

#### SAGA Warranty Claim Type and Service Number

Dealers must use the following claim type and service number when submitting warranty claims for the Driver's Door Wiring Harness Limited Warranty Extension.

- Claim Type: 110
- Service Number: 9732

#### Questions

For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or *warranty.helpline@vw.com*.

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